

300-370^{Q&As}

Troubleshooting Cisco Wireless Enterprise Networks

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QUESTION 1

An engineer uses the shutdown and no shutdown commands on a switch port that an access point is connected to because the AP had disassociated. These commands usually resolve the issue.

Which troubleshooting methodology does this demonstrate?

- A. bottom-up
- B. top-down
- C. divide and conquer
- D. shoot from the hip

Correct Answer: D

QUESTION 2

An engineer is troubleshooting AP join issues on a wireless infrastructure. While gathering debugs, the engineer notices that one of the commands may generate an excessive amount of data on the console. Which command causes this to occur?

- A. debug capwap detail enable
- B. debug capwap errors enable
- C. debug capwap info enable
- D. debug capwap events enable
- E. debug capwap packet enable
- F. debug capwap payload enable

Correct Answer: B

QUESTION 3

When designing your wireless network for iOS devices, which two limits of packet loss and jitter ensure stable, quality communication? (Choose two.)

- A. Jitter should be kept to less than 500 ms.
- B. Packet loss should remain under 1 percent.
- C. Packet loss should remain under 5 percent.
- D. Packet loss should remain under 2 percent.
- E. Jitter should be kept to less than 100 ms.

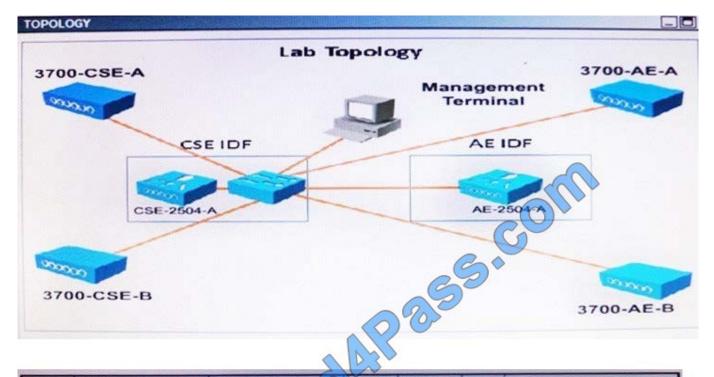


Correct Answer: BE

Reference: https://www.cisco.com/c/en/us/td/docs/wireless/technology/vowlan/troubleshooting/vowlan_troubleshoot/8_S ite_Survey_RF_Design_Valid.pdf

QUESTION 4

Refer to the exhibit: Which two statements about the WLAN are true? (Choose two.)



Packet	Source	Destination	Channel	Data Rate	Size	Protocol
3377	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	48	EAP Response
3378	Cisco: 10:44:EF	Intel: 25:03:00	136	24.0	18	802.11 Ack
3379	Cisco:10:44:EF	Intel: 26.03:70	136	24.0	85	EAP Request
3380	Intel:2F:D3:70	Cisco: 10:44:EF	136	6.0	101	EAP Response
3381	Cisco: 10:44:EF	Intel:25:03:70	136	6.0	18	802.11 Ack
3382	Cisco:10:44:EF	M Intel:2F:D3:70	136	24.0	117	EAP Request
3383	Intel:2F:D3:70	C19co:10:44:EF	136	24.0	149	EAP Response
3384	Cisco: 10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3385	Cisco: 10:44-EF	Intel:2F:D3:70	136	24.0	133	EAP Request
3386	Intel:2F203 F	Cisco:10:44:EF	136	24.0	85	EAP Response
3387	DCisco: 10 44: EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3388	1 Intel 2 3:70	Cisco:10:44:EF	136	24.0	85	EAP Response
	DCisco 18:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3390	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	46	EAP Success
3391	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	159	EAPOL-Key
3392	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	161	EAPOL-Key
3393	DCisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3394	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	193	EAPOL-Key
3395	19 Intel:2F:03:70	DCisco:10:44:EF	136	24.0	137	EAPOL-Key
3396	DCisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3397	DCisco:10:44:EF	My Intel:2F:03:70	136	24.0	24	802.11 RTS
3398	Cisco:10:44:EF	#9 Intel:2F:03:70	136	2.0	108	802.11 Encrypted Data
3399	Cisco:10:44:EF	#9 Intel:2F:D3:70	136	24.0	24	802.11 RTS
3400	Cisco:10:44:EF	Intel:2F:03:70	136	2.0	108	802.11 Encrypted Data

A. The client has a 5 GHz connection.



- B. The client has authenticated.
- C. The client is 802.11n capable.
- D. The Cisco device is a 3600 series AP.
- E. 802.11b data rates are disabled in this WLAN.

Correct Answer: CE

QUESTION 5

Refer to the exhibit.

General	Credentials	Interfaces	High Availability	Inventory	Advanced	
	N	ame	G	anagement IP /	Address (Ipv4/Ipv6)	
Primary Controller		WLC-Primary	0000 1	192.168.1.11		
Seconda	ry Controller	WLC-Secondary		10.42.98.11		
Tertiary	Controller		ad lear			
AP Failov	er Priority	.ow + 00	n			

An engineer has determined that during a recent controller failure, some access points did not fail over to their secondary controller, which has sufficient licenses for all APs. The controllers are not in a mobility group, but have A records for their hostnames in DNS.

Using these high availability settings, which option is the most likely cause of this issue?

- A. The AP failover priority was not set high enough.
- B. The controllers must be in the same mobility group.
- C. DNS hostnames are required to be FQDN.
- D. The secondary controller IP address is incorrect.

Correct Answer: A

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