

300-370^{Q&As}

Troubleshooting Cisco Wireless Enterprise Networks

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QUESTION 1

A company consists of two adjacent buildings, each with its own Cisco 5508 Wireless Controller with APs joined to the controller in the building. The two controllers are configured identically except for interface IP addresses. Only one SSID is being used in both buildings. The clients in building A are not experiencing any connectivity issues, but the clients in building report poor connections. An engineer performs a site survey and finds co-channel interference, yet discovers that Transmit Power Control was never performed on the APs and that Radio Resource Management is not functioning like it does in building A. Furthermore, the controllers are in the same RF group and controller A is elected RF leader. Which action will improve client connections in building B?

- A. Ensure WMM is enabled on the SSID.
- B. Manually select controller B as RF group leader.
- C. Configure controller to be in a separate RF group.
- D. Disable the low data rates on the a radio and the b/g radio n building .

Correct Answer: C

QUESTION 2

Refer to the exhibit.

RAP1	RAP2
dot11 ssid wlan1	dot11 ssid wlan1
authentication open eap eap	authentication open eap eap
authentication network-eap eap	authentication network-eap eap
authentication key-management wpa	authentication key-management wpa
version 2	version 2
dotlx credentials wgb	dotlx credentials wgb
dotlx eap profile eapl	dotlx eap profile eap1
no ids mfp client	no ids mfp client
eap profile eapl	eap profile eapl
method fast	method fast
eap profile eapl1	eap profile eap11
method tls	method tls
dotlx credentials wgb	dot1x credentials wgb
username cisco	username cisco
password 7 1511021F0725	password 7 1511021F0725
interface Dot11Radio0	interface Dot11Radio0
encryption mode ciphers aes-ccm	encryption mode ciphers aes-ccm
ssid wlan1	ssid wlan1

A mobile station in a factory contains an AP configured as a work group bridge that authenticates to a root AP using EAP-FAST. To be able to use the mobile station in further parts of the factory, another root AP is installed and also configured for EAP-FAST. When the mobile station is attempting to roam to the other AP, it loses connection yet can still authenticate to the first one. What is the cause for the failed authentication on RAP2?

- A. RAP1 is using a different authentication protocol than RAP2.
- B. RAP2 has a different SSID than RAP1.

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- C. RAP1 is using a different encryption than RAP2.
- D. The authentication username and password is different.

Correct Answer: A

QUESTION 3

You recently deployed an 802.11ac wireless network that contains Cisco Unified Wireless IP Phones 7925G. Users report that the phones intermittently lose connectivity. Which troubleshooting step is the first you must take if you are using the bottom-up troubleshooting methodology?

- A. Review the Cisco WLC log files for authentication failures.
- B. Use a packet sniffer to capture 802.22 frames.
- C. Perform an RF site survey.
- D. Compare the Cisco IOS version of the controller and the phones.

Correct Answer: C

QUESTION 4

Which two EAP types are tunneled? (Choose two.)

- A. EAP-MD5
- B. EAP-MSCHAPv2
- C. PAP
- D. EAP-FAST
- E. EAP-MD6

Correct Answer: BD

QUESTION 5

A wireless engineer has completed the configuration of a new WLAN on the existing Cisco wireless infrastructure. During testing he found that the wireless clients authenticate and received the correct ip address from the switch, but they were not able to access any of the internal or external resources. Which action will resolve the issue?

- A. Configure static ip addresses for the wireless clients.
- B. Configure the default-router on the switch DHCP pool.
- C. Configure option 82 on the switch DHCP pool.
- D. Configure a dns-server on the switch DHCP pool.



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Correct Answer: C

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