6202.1^{Q&As}

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QUESTION 1

When preparing a server platform operating system with 8 GB of RAM and 500 GB of hard drive space for Contact Center Manager Server (CCMS) XXXX will how you configure the server\\'s Virtual Memory settings?

- A. Set the Virtual Memory to equal one-half of the physical memory
- B. Set the Virtual Memory to equal the physical memory
- C. Set the Virtual Memory to equal two times the physical memory
- D. Let the Operating System manage the Virtual Memory

Correct Answer: A

QUESTION 2

You are using Security Framework installed on the network for single sign on (SSO) proposes. Currently two existing Contact Center Manager administration (CCMA) systems are working with the Security Framework. An additional new CCMA was added.

Which statement describes what should be done to use the SSO functionality by the new Server?

A. Add the new CCMA host name to the Security Framework as a trusted site. Then SSO will be enabled

B. Configure the "Security Settings" section in the CCMA Server new Configuration utility. Then the Policy Agent for SSO will be enabled

C. Map between the CCMA Existing user to a Communications Control Toolkit (CCT) User by using the "CCMA User Migration" tool on the CCMA Server, then SSO will be enabled

D. Configure the "Security Settings" on the CCMA Windows Server 2008 operating system and point to the Security Framework IP Address, then SSO will be enabled

Correct Answer: A

QUESTION 3

Which operating system is supported for Avaya AuraTM Contact Center server installations?

A. Windows Server 2008 SP1 Standard or Enterprise Edition X32

- B. Windows Server 2003 SP2 Standard or Enterprise Edition X64
- C. Windows Server 2008 R2 Standard or Enterprise Edition X64
- D. Windows Server2008 Datacenter Edition X64

Correct Answer: C

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QUESTION 4

You want to implement High Availability which licensable feature is needed as a part of the License File?

- A. Multiplicity
- B. Networking
- C. Standby Server
- D. Universal Networking

Correct Answer: C

QUESTION 5

Which operating system features should be enabled in Windows Server 2008 operating system before you install Contact Center Manager Administration (CCMA)?

A. Windows Server Backup for running CCMA Server Backups and Internet Information Services (IIS)

B. TFTP Client to Backup of the CCMA configuration files to remote TFTP Server and XPS Viewer to view reports on the server

C. Storage Manager for SAN\\'s for managing the remote backups and IIS

D. IIS and XPS Viewer to view reports on the server

Correct Answer: A

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