

70-123^{Q&As}

Planning, Implementing and Maintaining a Software Asset Management (SAM) Program

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QUESTION 1

You are a Software Asset Management (SAM) consultant for Company.com. You are completing software and license inventories. You need to ensure that each entry of the license inventory automatically matches entries in the software inventory so that no additional work is required to obtain a match. What are two possible ways to achieve this goal? (Each correct answer presents a complete solution. Choose two.)

- A. Ensure that the scan tool provides a software catalog or aliases that exactly match the names of installed copies and purchased licenses.
- B. Where the license name contains license-type information, such as Update, remove the information to facilitate a match.
- C. Ensure that the names from the software that is scanned on desktops and servers exactly match the names in the license inventory.
- D. Ensure that the name of every software entry contains license types, such as Update or Original Equipment Manufacturer (OEM), to meet the requirements of a match.

Correct Answer: AC

QUESTION 2

You are a Software Asset Management (SAM) consultant for Company.com. The company network contains 250 desktops and 20 servers. You conducted a full SAM review and implemented a program, which is now in place. The customer wants to migrate from an earlier version of Microsoft Office to the version before the current version. Nearly all 250 desktops are affected. The customers reseller made a good offer for System Builder licenses for the current version of Office. You need to explain to the customer why purchasing System Builder licenses is not a good choice. Which reason should you use?

- A. System Builder licenses are more expensive than volume licenses.
- B. System Builder licenses cannot be upgraded.
- C. The customer is not qualified as a system builder.
- D. The customer must purchase System Builder licenses before the software can be installed.

Correct Answer: D

QUESTION 3

You are a Software Asset Management (SAM) consultant for Company.com. You discover that some employees installed privately duplicated software on their work computers. The customer suspects that employees do not understand the

importance of using legal software. You need to advise managers how to inform employees about the legal aspects of misusing software. Which statement or statements should you use?

(Choose all that apply.)



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- A. Although software copyright infringement is illegal, offenders are rarely prosecuted.
- B. When software is purchased, the buyer acquires the property of the software.
- C. Managers and employees are legally responsible for the use of software in their companies.
- D. In most countries, software is protected by intellectual property law and by copyright law.

Correct Answer: AB

QUESTION 4

You are a Software Asset Management (SAM) consultant for Company.com. You are conducting a SAM review. You need to analyze the effectiveness of the companys software purchasing policies. Which method should you use?

- A. Ask employees how they purchase software, what they do with the receipts, and what they do with the license after installing the software.
- B. Follow the audit trail for purchasing software. Look for software purchases through a central purchasing department, and look for reimbursement of software that is purchased and reported on employee expense reports.
- C. Review employee expense reports. Check purchases against the installed software report that is produced by the audit software.
- D. Ask the purchasing manager how he or she tracks software purchases.

Correct Answer: B

QUESTION 5

You are a Software Asset Management (SAM) consultant for Company.com. The company has grown through acquisition for several years. The company does not use a common method for software license procurement. Departments are allowed to use different and informal procurement methods. You need to identify a benefit of using a common, unified software procurement policy that conforms to good practice. Which benefit should you identify?

- A. A unified software procurement policy will keep software current by using patches and service releases.
- B. A unified software procurement policy will prevent users from obtaining software illegally.
- C. A unified software procurement policy will ensure security, compatibility, and the best use of resources.
- D. A unified software procurement policy will prevent virus infections.

Correct Answer: C

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