

# 820-424<sup>Q&As</sup>

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#### **QUESTION 1**

Which of the following should be set by the business decision makers to help determine what outcomes are required by a project?

- A. Key performance indicators
- B. Critical success factors
- C. Metrics
- D. Milestones and responsibilities

Correct Answer: B

#### **QUESTION 2**

What is a business capability?

- A. An organization\\'s capacity to successfully perform a business activity.
- B. A description for a business process leading to a specified outcome.
- C. A view of the business from the perspective of a particular strategy.
- D. An analysis of the organization\\'s value chain.

Correct Answer: A

#### **QUESTION 3**

Which of the following two options are key points for strengthening a business case? (Choose two.)

- A. Why Cisco solutions have been selected over alternative solutions from other vendors
- B. The solution design and implementation plan
- C. How much money is needed at what points in time?
- D. The key technical value points the solution provides and the links to the financial investment in the business case
- E. Which stakeholders have been interviewed and what are their views?

Correct Answer: CD

#### **QUESTION 4**

An implementation roadmap should be structured around which two items? (Choose two.)



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- A. The business case
- B. Managing implementation risks
- C. Opportunities to bundle changes together with other work items on the IT organization\\'s calendar
- D. Anticipated dates for vendor releases of new product versions
- E. Quarterly backup and upgrade schedules for installed hardware or software

Correct Answer: AB

#### **QUESTION 5**

Which option is a benefit of evolutionary prototyping?

- A. can be built with minimal functionality
- B. can be done without analysis
- C. can be built without requirements
- D. can be discarded after testing

Correct Answer: C

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