9L0-006 Q&As

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QUESTION 1

Which of the following is NOT one of the three qualities that define a quick fix?

A. Has little or no cost

B. Can be performed quickly

C. Eliminates intermittent problems

D. Involves little or no risk of harm to the system

Correct Answer: C

QUESTION 2

Which of the following tools would be the most appropriate to use when verifying whether a backup battery inside a Mac is faulty?

A. Flashlight

B. Torx driver

C. Multimeter

D. Magnetizer

Correct Answer: C

QUESTION 3

Which of the following PowerBook G4 models does NOT support hot-swapping the main battery?

A. PowerBook G4 (12-inch)

B. PowerBook G4 (15-inch)

C. PowerBook G4 (17-inch)

Correct Answer: A

QUESTION 4

Where is the best place for a customer to look for information about upgrading his Mac Pro\\'s hard drive?

A. Downloads

B. Discussions

C. Service manual

D. Apple DIY website

Correct Answer: D

QUESTION 5

A customer claims that her Mac cannot connect to her AirPort Express network at home. Which of the following would be the BEST question to ask her FIRST?

A. Can any other computer successfully join her network?

B. Does your ISP support wireless access to the Internet?

C. What type of wireless card is installed in your Mac?

D. Have you upgraded to Mac OS X v10.4.8?

Correct Answer: A

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