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QUESTION 1

When a Belt Poka-Yoke\\s a defect out of the process entirely then she should track the activity with a robust SPC system on the characteristic of interest in the defect as an early warning system.

- A. True
- B. False

Correct Answer: B

QUESTION 2

As a means of measuring the effects on other areas of a process as a result of changes in the primary metric we also define and track _____.

- A. Parallel process metrics
- B. Secondary metrics
- C. Tertiary metrics
- D. Industry standards

Correct Answer: B

QUESTION 3

A normal probability plot is used to:

- A. determine whether the distribution is normal
- B. plot z values
- C. determine process capability
- D. find percent out of specification

Correct Answer: A

QUESTION 4

A valid mathematical Regression represents all of the characteristics shown except _____.

- A. The residuals when plotted follow a Normal Distribution
- B. The sum of the residuals is zero
- C. All of the standardized residuals will be within ? Standard Deviations

D. Most standardized residuals are within ? Standard Deviations

Correct Answer: A

QUESTION 5

A team studies a coil steel banding process and makes five changes resulting in productivity improvements of 2%, 2.8%, 2.4%, 2% and 3% respectively. These improvements are best described by which approach to problem solving?

- A. 5S
- B. Poka yoke
- C. Kaizen
- D. PDCA
- E. Re-engineering

Correct Answer: C

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