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QUESTION 1

For third-party audits, which two of the following factors should be considered by the auditor when agreeing to the amount of time needed to complete corrective action?

I. The resources available to the auditor for determining when follow-up can occur

II. The resources available to the auditee to enact the corrective action

III. The auditee's experience in project evaluation techniques

IV.

The number of findings recorded during the audit

A.

I and III

B.

I and IV

C.

II and III

D.

II and IV

Correct Answer: D

QUESTION 2

During an audit, the client learns that the auditor has recently completed a quality system audit of a major competitor. The client then questions the auditor about the competitor's audit results. The best action for the auditor to take is to:

A. discuss the results of the audit with the client, only if the competitor agrees

B. go offline with the client, explain that the question is unethical, and that if the client persists, additional action by the auditor will be taken

C. explain to the client that it would be inappropriate to discuss the results of that audit

D. obtain permission from the competitor to use the results of the audit as examples for future clients, provided that the examples are not specific to business affairs or technical processes

Correct Answer: C

QUESTION 3

Management can best ensure support for the audit function from other departments by:

- A. continually evaluating the audit results
- B. reviewing audit follow-up activities and ensuring that corrective action requests are closed in a timely manner
- C. hiring personnel who have knowledge of quality procedures and by providing continuing education
- D. emphasizing the importance and usefulness of audits to the organization

Correct Answer: D

QUESTION 4

An auditor finds deficiencies in the order entry, purchasing, product test, and shipping functions of a potential supplier. Which of them should have the highest priority in the audit report?

- A. Order entry
- B. Product test
- C. Purchasing
- D. Shipping

Correct Answer: B

QUESTION 5

After an external audit, the auditee may be asked to evaluate which of the following auditor skills or elements of the audit?

- A. Interviewing, interaction, accuracy of the audit report
- B. Audit scheduling, auditor training records, observing an audit
- C. Communication, listening, checklist preparation
- D. Clarity of past audit reports, number of findings, lack of bias

Correct Answer: A