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QUESTION 1

While performing an internal audit, an auditor notices that an operator on one shift skips part of the documented procedure. In this situation, the auditor should do which of the following?

- A. Make a note on the checklist and initial it.
- B. Report it to the operator's supervisor or manager.
- C. Question the operator about the observation.
- D. Ask another operator to evaluate the situation.

Correct Answer: C

QUESTION 2

Which two of the following conditions must be met in order to infer statistical significance about the results of an audit sample?

- I. The population must be homogeneous.
- II. The sample size must be greater than 10.
- III. The sample must be random.
- IV. The sample must be taken from multiple locations.

- A. I and II
- B. I and III
- C. II and III
- D. III and IV

Correct Answer: B

QUESTION 3

Generally, which of the following is the most meaningful way to trace a finished product?

- A. Forward from starting with the acquisition of raw materials
- B. Forward from the first production activity
- C. Backward from the start of the assembly process
- D. Backward from the end point

Correct Answer: D

QUESTION 4

Which of the following indicates that a quality system is effective?

- A. The required system is in place and continuous improvement is evident.
- B. An audit was conducted and no non-conformances were found.
- C. An audit report states that the intent of the standard is being met.
- D. No corrective action requests have been issued for a specified period of time.

Correct Answer: A

QUESTION 5

Which of the following types of tools or techniques is considered qualitative?

- A. Histograms
- B. Frequency distributions
- C. Pareto charts
- D. Process observations

Correct Answer: D

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