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QUESTION 1

A strategy to communicate change to an organization's information management systems or processes should (Choose 2)

- A. Identify and segment audience groups.
- B. Select preferred senders of the communication.
- C. Send the same message to everyone.
- D. Define one channel for communication.

Correct Answer: AB

QUESTION 2

A training plan for a new information management system will (Choose 2)

- A. Orient users to the new system.
- B. Occur after implementation.
- C. Ensure training is a one-time event.
- D. Provide awareness of new processes.

Correct Answer: AD

QUESTION 3

An organization seeks to streamline and automate current review processes. Which of the following is the best choice?

- A. Business process re-engineering
- B. Work flow
- C. Routing
- D. Systems integration

Correct Answer: B

QUESTION 4

Corporate information governance is most likely to be successful when

- A. Departments develop and manage their own governance.
- B. Information governance is developed prior to solution deployments.
- C. IT directs, manages, and oversees governance.
- D. Information governance is developed after solution deployments.

Correct Answer: B

QUESTION 5

Which of the following are possible approaches to defining enterprise content classification structures? (Choose 2)

- A. Enterprise taxonomy
- B. Controlled vocabulary
- C. Collaborative folksonomy
- D. Enterprise data syndication

Correct Answer: AC

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