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QUESTION 1

Which of the following is the best basis for documenting costs and benefits of an Information Management (IM) solution?

A. Project cost, current storage cost, estimated savings

B. Business impact, software and project cost, increased revenue

C. Number of months to realize financial benefits, estimated rate of return

D. Payback period, net present value, internal rate of return

Correct Answer: D

QUESTION 2

Best practice for managing email is to

A. Keep email indefinitely to avoid spoliation.

B. Keep only those emails that are needed, for as long as they are needed.

C. Delete email on a regimented schedule.

D. Allow employees to manage their own email as they choose.

Correct Answer: B

QUESTION 3

Some of the primary business benefits driving deployment of web conferencing are (Choose 2)

A. Leveraging investment in unified communications infrastructure.

B. Enabling informational sessions to be recorded and re-used.

C. Enhancing corporate reputation by utilizing "green" technologies.

D. Allowing web meeting content to be monitored by corporate security.

Correct Answer: BC

QUESTION 4

An organization has an issue with identifying the most recent version of information stored on shared drives. The organization should do which of the following to resolve this issue?

A. Migrate to a document management solution.

B. Establish naming conventions for versions.

C. Create spreadsheets with versioning information.

D. Implement a records management program.

Correct Answer: A

QUESTION 5

The business requirements for a new Web Content Management