

MB2-700^{Q&As}

Microsoft Dynamics CRM 2013 Applications

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QUESTION 1

Which business is an example of an outgoing service scenario?

- A. a blood donation center
- B. a landscaping service
- C. a hospital emergency room
- D. an attorney

Correct Answer: B

QUESTION 2

Which records are included in the Sales Pipeline report by default?

- A. Leads with a status of Open
- B. Leads with a status of Closed
- C. Opportunities with a status of Closed
- D. Opportunities with a status of Open

Correct Answer: D

QUESTION 3

A user creates a Lead and converts it to an Opportunity. The user provides several Quotes to the customer. The Opportunity is won. The user now creates an Order from the Quote by using the Create Order process.

On the Create Order dialog box, which action is the user able to perform?

- A. Fulfill the order.
- B. Specify a ship-to address.
- C. Close the originating Opportunity.
- D. Add additional write-in Products.

Correct Answer: C

QUESTION 4



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You review the Similar Cases section for a case by using the Default Case form. Which cases does Microsoft Dynamics CRM show?

- A. cases with the same product
- B. cases with similar case descriptions
- C. cases with the same customer
- D. cases with the same subject

Correct Answer: D

QUESTION 5

Which entity must you add to an Opportunity record before you can add products to the record?

- A. Contacts
- B. Price List
- C. Exchange Rate
- D. Write-in Product

Correct Answer: B

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