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QUESTION 1

To improve our competences we can use three different learning methods: Training on the job, learning from others, Formal training/courses. How is the recommended split in NSN?

- A. Training on the job 50%, learning from others 10% and formal training/courses 40%.
- B. Training on the job 10%, learning from others 20% and formal training/courses 70%.
- C. Training on the job 20%, learning from others 70% and formal training/courses 10%.
- D. Training on the job 70%, learning from others 20% and formal training/courses 10%.

Correct Answer: D

QUESTION 2

What are the main benefits of keeping an action point list of open/closed issues with your customer?

- A. A properly followed-up action point list can be used to increase sales and create business opportunities with this customer.
- B. Avoid duplication of effort, clear responsibilities and proper follow-up of identified issues.
- C. It serves as the basis for contingency reserves revision.
- D. The action point list serves as evidence for objective achievements.

Correct Answer: B

QUESTION 3

When is the right moment to freeze the project scope considering the case life cycle ?

- A. Before Gate 4.
- B. During the Handover from business acquisition to project delivery phase (Gate 6 - PTA).
- C. During project execution.
- D. At project closure.

Correct Answer: B

QUESTION 4

Who must receive the Project Plan and it's updates during the execution phase?

- A. The project team.

- B. The project team and the customer.
- C. The project team and other project stakeholders inside NSN like CT Head and Account Manager for example.
- D. The customer only.

Correct Answer: C

QUESTION 5

What milestones are used to calculate SILT?

- A. IS13.1 Main Equipment on site and Last Customer Invoice Trigger.
- B. IS13.1 Main Equipment on site and Provisional Acceptance.
- C. Date of equipment shipped to the site and Date of Invoice Received by the Customer.
- D. IS13.1 Main Equipment on site and Internal Acceptance.

Correct Answer: A

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