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QUESTION 1

When do change requests generally increase in a project?

A. During the project\\'s launch.

B. Towards the beginning of the project.

C. During the project scope management processes.

D. Towards the end of the project.

Correct Answer: D

QUESTION 2

You are the business analyst for the YGT Organization. You have just completed a capabilities gap assessment and have determined that your organization does not have the necessary resources and technology to seize a business opportunity.

What is the most likely course of action for the organization?

A. Hire additional resources.

B. Launch a new project.

C. Hire contractors to complete the project work.

D. Move onto the next opportunity.

Correct Answer: C

QUESTION 3

A business analyst (BA) is compiling a communication plan by reviewing stakeholders and identifying the needs of the stakeholders. The BA organizes the stakeholders based on their needs and decides that all communication will be handled through e-mail so that information can be disseminated quickly and easily while maintaining a record. What has the BA missed in the stakeholder analysis?

A. Presentation materials

B. Preferences

C. Business objectives

D. Retention

Correct Answer: D

QUESTION 4

A business analyst (BA) is working on a payment system (PS) implementation. A set of systems which should interact with a new system has been identified. The business analyst defined that a user with role of "Supervisor" in the PS must

pass a two-factor authentication before an execution of the functions: "Change system parameters" and "Set up new supervisor." A user must have the role of "Supervisor" to use the standard functions "Send mail notification" or "Send SMS

notification".

The BA defined the following use cases:

?;Change system parameter";

?;Setup new superviso";

?;Send mail notificatio";

?;Send SMS notificatio";

?;Send notificatio";

?;Pass a two-factor authenticatio";

The BA wants to create a Use Case diagram.

Which technique should be used to define a communications protocol between the PS and other systems?

A. Vertical prototyping

B. Interface analysis

C. Concept modelling

D. System analysis

Correct Answer: D

QUESTION 5

Whilst working on business requirements to improve a process, a business analyst (BA) has created flowcharts from the viewpoint of several different users. The stakeholders have expressed some confusion because the flows seem inconsistent.

What ensures that the process models relate to each other?

A. Roles and Permissions Matrix

B. Organizational Model

C. Future State Description

D. Information Architecture

Correct Answer: A

QUESTION 6

A company finalized the implementation of a new, corporate-wide database. After nearly three months of operation, the solution is repeatedly producing invalid outputs. A business analyst (BA) has been asked to investigate the solution\\'s problem. The BA has been able to find several instances where the outputs from the solution are below an acceptable level of quality.

Which of the following techniques should the BA use to identify the solution limitations?

A. Risk Analysis and Management

B. Root Cause Analysis

C. Acceptance and Evaluation Criteria

D. Business Rules Analysis

Correct Answer: A

QUESTION 7

During the testing phase, a new requirement surfaced and the stakeholder asked the developer to modify the code without informing the business analyst (BA). The BA became aware of the new functionality after a defect was raised against another component of the design. The BA can keep this situation from occurring in the future by creating a:

A. stakeholder engagement plan

B. change control process

C. risk strategy

D. prioritization approach

Correct Answer: B

QUESTION 8

There are four inputs to the plan business analysis activities.

Which one of the following is not an input to the plan business analysis activities process?

A. List of identified risks

B. Organizational process assets

C. Business analysis approach

D. Stakeholder list, roles, and responsibilities

Correct Answer: A

QUESTION 9

Which of the following charts is described in the statement below?

"It shows the causes of a certain event. A common use of this diagram is to identify potential factors causing an overall effect. It helps identify causal factors and contributing causes."

A. Ishikawa

B. Flowchart

C. Process configuration chart

D. Control chart

Correct Answer: A

QUESTION 10

Most users of a pilot application have experienced more efficient processing compared to the old system. However, the business analyst (BA) has observed that a few people took much longer to complete the process. The system event log shows that those users encountered errors when they attempted to sign on.

Which of the following would the BA recommend to improve overall performance?

A. Sent a reminder to all users of their user ID and password

B. Automate the login process

C. Gather more information from the individuals who had errors

D. Extend the pilot to more people

Correct Answer: C

QUESTION 11

Your organization is trying to determine which one of two opportunities they will pursue. The Project A is worth $235,987 and Project B is worth $567,000 but carries significant risk. The organization elects to purse Project B and not Project A.

What is the opportunity cost in this scenario?

A. $331013

B. There is not enough information to know as the risk for Project B has not been quantified.

C. $235,987

D. $567,000

Correct Answer: A

QUESTION 12

A business analyst (BA) has completed requirements elicitation and modelling on a project to implement a new case management system. During analysis of the requirements, the BA notices that one of the requirements appears to be in conflict with the company\\\'s case management policies. What should the BA do?

A. Request modification to the policies and identify the changes as an assumption and a dependency

B. Modify the requirements to adhere to the existing policies and note the change in the models.

C. Identify the policies as a potential constraint and review with management

D. Create a requirement to indicate the change to the current policies and update the information in the models

Correct Answer: C

QUESTION 13

While reviewing the data feeds on a project the business analyst (BA) realizes there is a feed that contains complex relationships. In order to help understand the data and accurately reflect a set of requirements the BA decides to prioritize the requirements. What modeling format could the BA use?

A. Matrix

B. User interface

C. Data dictionary

D. Data model

Correct Answer: A

QUESTION 14

You are the business analyst for your organization. You are coaching Tom about the different approaches to business analysis.

Which type of business analysis approach has the most business analysis work at the beginning of the project or during the start of a project phase?

A. Change-driven approach

B. Value-driven approach

C. Plan-driven approach

D. Requirements-driven approach

Correct Answer: C

QUESTION 15

A company with a big information technology (IT) department has hired a lead business analyst (BA) to enhance its business analysis practices. The lead BA discovers that sponsors are not satisfied with project outcomes. Developers complain about incomplete, ambiguous, and changing requirements. All stakeholders, including project managers, are blaming long cycles of analysis for the delays. The business analysts, in turn, feel overwhelmed with the number of projects and frustrated by the lack of collaboration from reviewers of their deliverables. All of the evidence is anecdotal and none of the groups could strongly substantiate their options.

The lead BA wants the BAs to report anticipated and actual completion dates for their deliverables, as well as the time spent on planned and unplanned activities. What is the lead BA trying to do by analyzing the results of such measurements?

A. Establish an equitable compensation system

B. Identify typical missing or wasteful activities

C. Ensure even workloads of the BA

D. Motivate the BA to work better

Correct Answer: C

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