

# 1Z0-1003-22<sup>Q&As</sup>

Oracle Field Service 2022 Implementation Professional

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**QUESTION 1**

A customer is about to begin testing both REST and SOAP OFSC API calls during their implementation process and needs to set up an Application for API authentication.

Their intention is to only use the APIs for transferring data to and from their middleware system and not for use for any custom mobile application.

Identify the correct way to register that middleware Application within OFSC.

- A. Register the Application within the API Access tab of the authentication-oriented User Type.
- B. Register the Application, specifying the OFSC token service, and authenticate using JWT assertion.
- C. Register the Application and authenticate using the Client ID/Client Secret
- D. Register the Application, specifying an external token service and uploading the certificate.

Correct Answer: A

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**QUESTION 2**

The Displaysetting "Idle Time Minimum" is set to 5 mins. What is the consequence of this setting?

- A. Idle time that is estimated to be less than 5 mins in duration in the OFSC Mobility time view will be shown as 5 mins in duration.
- B. The mobile resource's alert panel will show an alert for occurrences of idle time estimated to exceed 5 mins in duration on the route.
- C. Idle time that exceeds 5 mins in duration that is prior to an activity will cause that activity to show a red "jeopardy" color in OFSC Mobility.
- D. Idle time estimated to be below 5 mins in duration will not be shown as idle time on the OFSC Mobility time view.

Correct Answer: D

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**QUESTION 3**

On the Quota screen in Oracle Field Service Cloud (OFSC), there is a column that displays values for "Other Activities".

Which describes the "Other Activities" that contribute to the values displayed in that column?

- A. activities that consume capacity but are not associated with the capacity categories or time slots configured for a given Capacity Area
- B. non-scheduled activities that exist within the Capacity Area bucket
- C. activities that have specifically been added by field resources using the "Add Activity1", "Prewrite" or "Reopen" actions

D. non-scheduled activities that are either within the Capacity Area bucket or currently assigned to resources\' routes

Correct Answer: D

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#### QUESTION 4

A customer wants to configure the OFSC GUI to show when a resource has not activated their route by the exact planned shift start time and send an email to the resource\'s supervisor.

Which two options are true regarding how this requirement is supported?

- A. Configuring a message scenario using the launch condition "Route is not activated" will also enable the Alert Setting "Route has not been started x minutes after the start time of resource work day".
- B. The Alert Setting "Route has not been started x minutes after the start time of resource work day" should be configured for 1 minute(s).
- C. The Alert Setting "Route has not been started x minutes after the start time of resource work day" should be configured for 0 minute(s).
- D. The configuration related to email notification must be performed in the Message Scenarios.

Correct Answer: AB

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#### QUESTION 5

Which two statements are correct about Daily Extract and BI Cloud Service (BICS) outbound integration channels?

- A. It is possible to name the entity tables and corresponding fields for reporting when configuring Daily Extract and BICS outbound integration channels.
- B. While Daily Extracts include data from the previous day, data can be sent through the BICS channel once per day or in real-time.
- C. Daily Extract and BICS channel configurations for a specific data set must contain the same fields.
- D. A given data set can only have one associated Daily Extract channel configuration and one associated BICS channel configuration.
- E. It is possible to clone the Daily Extract channel configuration for use with the BICS channel and vice versa.

Correct Answer: DE

<https://docs.oracle.com/en/cloud/saas/field-service/18c/faded/about-daily-extract.html#about-daily-extract>

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