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QUESTION 1

Which two statements are true regarding managing inventory in OFSC?

- A. Resources can share inventory when using OFSC Collaboration.
- B. The only inventory pools are "customer", "resource", and "installed".
- C. Inventory can be added to a bucket on the Resource Tree and shared among all child resources.
- D. Resources can share inventory when they are working as a team.

Correct Answer: BD

https://docs.oracle.com/cloud/august2017/fieldservicecs_gs/FACMU/CoreManage8.htm#FACMUconcept_xgr_bmq_gs

QUESTION 2

A company has a policy that even if they route a full day's work to a technician, they would only like to reveal the next two activities on the technician's route on their mobile device.

How do you use filters to satisfy this requirement?

- A. Create an activity filter with "Activity Scheduled in 1,2" and set the filter in the Restriction and Filters tab for the UserType of the technician.
- B. Create an activity filter with "Activity location"
- C. Create an activity filter with "Pending Activity Order in 1,2" and set the filter in the Restriction and Filters tab for the UserType of the technician.
- D. Create an activity filter with "Position in route"

Correct Answer: A

QUESTION 3

A dispatcher notices that there are a lot of yellow dots within the resource trace route on the map of their technicians.

Upon investigation, they find out that their technicians occasionally have to stop for about five minutes to verify the equipment in their truck enroute to a customer site. It is determined that this is acceptable behavior and should not be flagged on the resource trace.

Which configuration setting will ensure that these 5-minute stops along the route do not result in yellow dots displaying on the Map view?

- A. Set the "Departure/Parking time = 15 minutes" on the Statistics configuration screen.
- B. Deselect "Use durations reported to enhance company-wide estimations" setting on the ResourceType configuration screen.

C. Set 'Resource is considered idle if remains at the same location for more than 15 minutes and does not have started activity' on the Business Rules configuration screen.

D. Set 'Resource is considered to be at the activity location if the distance to it is less than 100 meters' on the Business Rules configuration screen.

Correct Answer: C

QUESTION 4

An Oracle Field Service Cloud (OFSC) Enterprise customer has decided to provide their technicians with access to a map layer showing real-time traffic updates.

The User Type for those technicians has been updated with the 'Use real-time traffic data' feature enabled, and all activities will have resolved coordinates provided when they are created.

Which two statements are correct regarding what those technicians will experience when signed into the OFSC Core Application with that feature enabled?

A. Upon route activation, only the travel duration to their first activity will be updated with real-time traffic data.

B. When the technician completes an activity, the travel durations to the rest of the activities along their route will be updated with real-time traffic data.

C. When the technician completes an activity, only the travel duration to their next activity will be updated with real-time traffic data.

D. Upon route activation, the travel durations to all of the activities along their route will be updated with real-time traffic data.

Correct Answer: AB

QUESTION 5

Your customer wants help configuring a message scenario that, when launched, populates a property (A_TIME) with the time the message was created (message_time_of_creation).

What must be entered in the subject and body of the message pattern to support this requirement?

A. The message subject should be: {A_TIME}. The message body should be: message_time_of_creation.

B. The message subject should be: message_time_of_creation. The message body should be: A^TIME.

C. The message subject should be: {message_time_of_creation}. The message body should be: {A_TIME}.

D. The message subject should be: {A_TIME}. The message body should be: {message_time_of_creation}.

E. The message subject should be: A.TIME. The message body should be: {message_time_of_creation}.

Correct Answer: A

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