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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

A. Service Agreement Type - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion

B. Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type Pre-Bill Completion; Service Agreement Type - Post-Bill Completion

C. Customer Class - Pre-Bill Completion; Service Agreement Type - Pre-Bill Completion; Customer Class

- Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Post-Bill Completion

D. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion

E. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Post-Bill Completion; Customer Class - Post-Bill Completion

Correct Answer: D

QUESTION 2

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

A. It controls the Late Payment Charge Calculation Method.

- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

QUESTION 3

On which three entities can proration be disabled? (Choose three.)

- A. Calculation Rule Business Object
- B. Bill Factor
- C. Calculation Rule
- D. Rate Version Calculation Group

E. Rate Schedule

Correct Answer: ADE

QUESTION 4

When configuring the Get Scalar Details usage rule, which three attributes can be defined to retrieve scalar values? (Choose three.)

- A. Unit of Measure
- B. Device ID
- C. Service Quantity Identifier
- D. Time of Use
- E. Service Point ID

Correct Answer: BDE

QUESTION 5

Which usage rule would be used to retrieve scalar measurements and convert the total from one unit of measure to another?

- A. Get Scalar Details and Math
- B. Get Scalar Details and Apply Formula
- C. A custom set of usage rules must be written.
- D. Get Scalar Details and Axis Conversion

Correct Answer: D

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf

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