1Z0-996-20^{Q&As}

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

- A. Tender Type
- **B.** Installation Options
- C. Customer Class
- D. Pay Segment Type
- E. Service Agreement Type
- Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 2

Which relationship must be established with an external system or a service provider before creating bill determinants?

- A. Usage Transaction
- B. Usage Rule
- C. Usage Subscription
- D. Usage Factor
- Correct Answer: C

Reference: https://docs.oracle.com/cd/E41155_03/library/CCB-MDM_Implementation_Guide_v12.1.pdf

QUESTION 3

Throughout its lifecycle, an asset///s disposition changes as it is moved between locations and service statuses.

- Which are valid asset dispositions?
- A. Receiving; Installed; Storage; Retired
- B. In Receipt; In Field; In Stores; Retired
- C. In Receipt; Installed; In Stores; Retired
- D. Receiving; In Field; Storage; Retired
- Correct Answer: B

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QUESTION 4

Which two are "Are SP and Device Ready?" state algorithms for Enable Service? (Choose two.)

- A. Customer Device Compatibility Check
- B. Create Service Point
- C. Check for Measurement
- D. Create Usage Subscription
- E. Start Service Agreement
- Correct Answer: AC

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf

(17 and 21)

QUESTION 5

How should you configure the derived values that are relevant for a device?

A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.

B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.

C. Configure the derived values on the Device Type for the derived values to be defined on the device.

D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

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