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Oracle Utilities Customer Cloud Service 2022 Implementation
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QUESTION 1

What Service Order activity types does the application include?

- A. Start Service; Stop Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Move-In/Move-Out Service
- B. Start Service; Stop Service; Install Meter; Remove Meter; Exchange Meter; Move-In/Move-Out Service
- C. Enable Service; Disable Service; Install Meter; Remove Meter; Exchange Meter; Back-to-Back Service
- D. Enable Service; Disable Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Back-to-Back Service

Correct Answer: D

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf (162)

QUESTION 2

Your implementation requires an installation of two types of devices:

1.
Electric Smart Meter
2.
Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

- A. Device Business Object
- B. Service Type
- C. Valid Measuring Component Types
- D. Manufacturer
- E. Serial Number

Correct Answer: BC

QUESTION 3

Which three statements are true about initial measurements, final measurements, and usage? (Choose three.)

- A. Usage is a synonym for bill determinants.
- B. The initial measurement data can be optionally stored in Raw format.

- C. A service point can have more than one initial measurement for the same period, but only one final measurement.
- D. Final measurements can be directly edited or updated by users or by automated processes as required.
- E. Usage is loaded in the application to generate final measurements.

Correct Answer: CDE

QUESTION 4

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

- A. Service Agreement Type - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion
- B. Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Pre-Bill Completion; Service Agreement Type - Post-Bill Completion
- C. Customer Class - Pre-Bill Completion; Service Agreement Type - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Post-Bill Completion
- D. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion
- E. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Post-Bill Completion; Customer Class - Post-Bill Completion

Correct Answer: D

QUESTION 5

What can cause multiple bill lines for a rate component to be produced in a bill calculation header?

- A. changes in Rate Schedule and Bill Factor
- B. changes in Rate Version Calculation Group and Bill Factor
- C. change in Bill Factor
- D. change in Rate Version Calculation Group
- E. change in Rate Schedule

Correct Answer: A

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