220-1102^{Q&As}

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QUESTION 1

A user\'s system is infected with malware. A technician updates the anti-malware software and runs a scan that removes the malware. After the user reboots the system, it once again becomes infected with malware.

Which of the following will MOST likely help to permanently remove the malware?

A. Enabling System Restore

B. Educating the user

C. Booting into safe mode

D. Scheduling a scan

Correct Answer: B

Although updating the anti-malware software and running scans are important steps in removing malware, they may not be sufficient to permanently remove the malware if the user keeps engaging in behaviors that leave the system vulnerable, such as downloading unknown files or visiting malicious websites. Therefore, educating the user on safe computing practices is the best way to prevent future infections and permanently remove the malware. Enabling System Restore, Booting into safe mode, and scheduling a scan are not the most efficient ways to permanently remove the malware. Enabling System Restore and Booting into safe mode may help in some cases, but they may not be sufficient to permanently remove the malware. Scheduling a scan is also important for detecting and removing malware, but it may not be sufficient to prevent future infections.

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QUESTION 2

The network was breached over the weekend System logs indicate that a single user\'s account was successfully breached after 500 attempts with a dictionary attack. Which of the following would BEST mitigate this threat?

A. Encryption at rest

B. Account lockout

C. Automatic screen lock

D. Antivirus

Correct Answer: B

Account lockout would best mitigate the threat of a dictionary attack

QUESTION 3

Which of the following OS features is unique to Windows 7?

A. Action Center

B. Automatic Updates

C. Add/Remove Programs

D. Tablet PC Settings

Correct Answer: A

QUESTION 4

A hard drive that previously contained PII needs to be repurposed for a public access workstation. Which of the following data destruction methods should a technician use to ensure data is completely removed from the hard drive?

A. Shredding

B. Degaussing

C. Low-level formatting

D. Recycling

Correct Answer: B

QUESTION 5

A technician received a call stating that all files in a user\\'s documents folder appear to be Changed, and each of the files now has a look file extension

Which pf the following actions is the FIRST step the technician should take?

A. Runa live disk clone.

B. Run a full antivirus scan.

C. Use a batch file to rename the files-

D. Disconnect the machine from the network

Correct Answer: D

The CompTIA A+ Core 2 220-1002 exam covers this topic in the following domains: 1.2 Given a scenario, use appropriate resources to support users and 1.3 Explain the importance of security awareness.

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