

## 500-443<sup>Q&As</sup>

Advanced Administration and Reporting of Contact Center Enterprise  
(CCEAAR)

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## QUESTION 1

What are two CUIIC stock reports that are able to be downloaded from Cisco.com? (Choose two.)

- A. CCE\_AF\_Historical
- B. CCE\_License
- C. CCE\_TR\_License
- D. CCE\_AR\_Historical
- E. CCE\_TF\_Historical

Correct Answer: AD

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## QUESTION 2

What are two XML files that will be backed up when the Disaster Recovery System performs a cluster-level backup? (Choose two.)

- A. drfSchedule.xml
- B. drfDevice.xml
- C. drfDeviceProfile.xml
- D. drfPlatform.xml
- E. drfSystem.xml

Correct Answer: AE

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## QUESTION 3

What are two descriptions for JNDI? (Choose two.)

- A. a method for querying and updating data in a database
- B. designed to be independent of any specific directory service implementation so a variety of directories can be accessed
- C. a script that provides call routing
- D. an API that defines how a client may access a database
- E. an API that provides naming and directory functionality to applications

Correct Answer: BE

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#### QUESTION 4

Which two call transfers are supported in PCCE Deployments? (Choose two.)

- A. SRTP Refer
- B. Release VXML Trunk Transfer
- C. CCE Managed Transfer
- D. CUCM Destination Transfer
- E. SIP Refer

Correct Answer: CE

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#### QUESTION 5

Which protocol is used by CVP to communicate to VRU PG?

- A. GED-125
- B. GED-155
- C. GED-12.5
- D. GED-256

Correct Answer: B

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