70-123^{Q&As}

Planning, Implementing and Maintaining a Software Asset Management (SAM) Program

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QUESTION 1

You are a Software Asset Management (SAM) consultant for Company.com. You are conducting a SAM review. You need to analyze the effectiveness of the companys software purchasing policies. Which method should you use?

A. Ask employees how they purchase software, what they do with the receipts, and what they do with the license after installing the software.

B. Follow the audit trail for purchasing software. Look for software purchases through a central purchasing department, and look for reimbursement of software that is purchased and reported on employee expense reports.

C. Review employee expense reports. Check purchases against the installed software report that is produced by the audit software.

D. Ask the purchasing manager how he or she tracks software purchases.

Correct Answer: B

QUESTION 2

You are a Software Asset Management (SAM) consultant for Company.com. You are conducting a SAM review. You need to analyze the effectiveness of the processes and controls for software license compliance. Which method should you use?

A. Evaluate the information technology (IT) department records. Count the number of original media and manuals in the inventory.

B. Evaluate the software inventory reports over time. Count the number of instances in which fewer copies of software applications are in use than are licensed.

C. Evaluate the software inventory reports over time. Count the number of instances in which more copies of software applications are in use than are licensed.

D. Evaluate human resources (HR) department records. Count the number of employees who were dismissed from the company for violating the SAM policies.

Correct Answer: D

QUESTION 3

You are a Software Asset Management (SAM) consultant for Company.com. Before you select a SAM tool, you must evaluate the existing or available tools at the customers location. You need to select a SAM tool to support the SAM process and to provide complete and correct information and results. Which feature should the SAM tool provide?

A. the ability to automatically remove license-violating software

B. the ability to provide a report that shows license gaps for each software edition and version

C. the ability to meter software usage

D. the ability to create a license history for automated updates and downgrades

Correct Answer: D

QUESTION 4

You are a Software Asset Management (SAM) consultant for Company.com. You are conducting a full SAM review and program, which includes the creation of a software inventory for more than 1,000 desktops and servers. The scan tool has collected software data from all desktops and servers. You need to produce a management report about the software inventory. Which method should you use?

A. Produce a detailed report of the employees who have violated acceptable use policies.

B. Report all operating systems for every desktop and server to see if there are dual-boot systems.

C. Produce reports by exception.

D. Print a list of every installed software copy on every desktop and server. Group the list by publisher and by product name or workstation.

Correct Answer: D

QUESTION 5

You are a Software Asset Management (SAM) consultant for Company.com. The customer has a wide installation of onsite terminal services. In the company, NTFS rights often are not used properly in terminal server installations. Therefore, automated scans recognize more applications for assigned terminal users than the users are intended to run. In these cases, software is sometimes hidden from the users, but the users can run the software by using a command prompt. You need to find out whether users can run software that they should not be able to run. You need to configure the terminal server to allow scans to produce a correct inventory of software for each user. Which method should you use?

A. Identify another scan tool that can handle terminal services.

B. Install Active Directory on the terminal server.

C. Escalate the server problem to the appropriate information technology (IT) department members, and document the solution for future reference.

D. Start the license manager of the terminal server that will handle the problems correctly.

Correct Answer: A

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