

7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
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QUESTION 1

A customer is not able to login to AMM Webpage. The browser displays the error message: "Service Unavailable". The customer uses the domain name lab.trn.avaya.com for their Equinox Solution. When the customer analyzed the Catalina log file they found the following log entry when they tried to login.

```
2017-04-06 12:33:54,093 [http-nio-127.0.0.1-8455-exec-4] ERRORcom.avaya.cas.realm-(SmgrAuthenticator.java:296)
Errorauthenticating user ammadmin1:
```

```
javax.naming.CommunicationException: lab.trn.com:389 [Rootexception is java.net.UnknownHostException:
lab.trn.com]
```

What can be interpreted from the above log entry to find the resolution?

- A. LDAP Base Context Domain is set correctly to lab.trn.avaya.com
- B. LDAP Base Context Domain is set incorrectly to lab.trn.com
- C. ammadmin1 user entered the wrong password to login
- D. ammadmin1 user doesn't have privileges to access WebGUI

Correct Answer: D

QUESTION 2

After completing Discipline 4, Root Causes, of the 8D Troubleshooting Methodology, what is the next discipline to be completed?

- A. Discipline 5 -Implement Corrective Actions
- B. Discipline 5 -Choose Corrective Actions
- C. Discipline 5 -Implement a Work-around
- D. Discipline 5 -Prevent Recurrences

Correct Answer: B

QUESTION 3

Avaya Equinox Clients require a Communication Manager Endpoint Profile to use video capabilities during the calls. Which option is mandatory for the Clients to use video?

- A. IP Video Softphone must be disabled
- B. Enhanced IP Features must be disabled
- C. Enhanced IP Features must be enabled
- D. IP Video Softphone must be enabled

Correct Answer: C

QUESTION 4

Which three steps are recommended for collecting and downloading the logs from AAWG, AMM, AADS servers? (Choose three.)

- A. Logs Management-> Log Level -> Adjust Service Logging Level -> Current Logging Level
- B. Logs Management -> Logs -> Adjust Service Logging Level -> Current Logging Level
- C. Logs Management-> Log Level -> Collect Log Pack
- D. Logs Management-> Log Level -> Download Logs
- E. Logs Management-> Log Level -> Collect Logs

Correct Answer: BDE

QUESTION 5

Which URL is used for AMM to verify the Avaya Equinox Clients messaging configuration profile parameters while troubleshooting the issue?

- A. <https://:8443/aem/resources/>
- B. <https://:8344/amm/resources/>
- C. <https://:8443/ame/resources/>
- D. <https://:8443/aam/resources/>

Correct Answer: A

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