

## 76940X<sup>Q&As</sup>

Avaya Converged Platform Support

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## QUESTION 1

Which two statements describe Product Support Notices (PSNs) from Avaya? (Choose two.)

- A. PSNs provide information about issues that have been reported.
- B. PSNs are typically issued along with the Release Notes of a product.
- C. PSNs may contain potential fixes or workarounds.
- D. PSNs are only available on the psn.avaya.com web site.

Correct Answer: AC

Reference: <https://downloads.avaya.com/css/P8/documents/101048606>

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## QUESTION 2

A customer reports that several VMs have become Unreachable or Invalid in vCenter.

What would you check or try first to solve this problem?

- A. From the Host, stop and start the monitoring agent.
- B. On the Host, from vCenter, try to re-scan the Datastores.
- C. Place the host in maintenance mode.
- D. Shut the host down and restart it.

Correct Answer: D

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## QUESTION 3

Before starting the vCenter Server Appliance from 6.0 to 6.5, which Cluster feature needs to be disabled?

- A. vSphere HA
- B. vSphere DRS
- C. vSphere vMotion
- D. vSphere HA heartbeat datastore

Correct Answer: B

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## QUESTION 4

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0, and is upgrading the VMware vCenter Server

from Release 6.0 to Release 6.5.

Which three tasks are required as part of the upgrade process? (Choose three.)

- A. Replace the old HP server with a new HP DL360 D10 server.
- B. Identify the IP address and root account credentials of the ESXi host where the current vCenter Server appliance resides.
- C. Obtain the VMware vCenter Server 6.5 license file.
- D. Obtain the VMware vCenter Server 6.5 upgrade file.
- E. Identify the IP address and root account credentials of the ESXi host where the new vCenter Server appliance will be deployed.

Correct Answer: BDE

Reference: <https://downloads.avaya.com/css/P8/documents/101061688>

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## QUESTION 5

A support engineer is experiencing some difficulty correlating the error messages and logs from different systems in the ACP 4200.

What should the engineer do to fix this problem?

- A. Use the VMware integrated time server to supply time to all systems.
- B. Manually synchronize the time on all the ACP systems to a correct vCenter.
- C. Use the MSC NTP service tied to external NTP time servers to synchronize the time on all systems.
- D. The VSP switches have NTP servers built into them, and all other systems can use NTP to synchronize to them.

Correct Answer: B

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