7893X^{Q&As}

Avaya IP Office Platform Configuration and Maintenance

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QUESTION 1

On an IP Office 500 V2 there are two SD card slots. The first contains the System SD card, which has a unique feature key number. The unique feature key number is essential for which purpose?

A. to provide the upgrade tool

B. to validate licenses

C. to set the Voicemail type, either Embedded or Voicemail Pro

D. to allow the storage of the correct version bin files

Correct Answer: B

QUESTION 2

A customer has asked you to create a Hunt Group for the main incoming number. The Group has four members and is to be set to longest wait. The user\\'s extension should ring for 10 seconds before trying the next available person. Which timer do you set with the parameter of 10 seconds?

A. No answer time for the Hunt group

B. No answer time for the User

C. Fall-back timer

D. The Hunt Group overflow timer

Correct Answer: A

References: https://downloads.avaya.com/css/P8/documents/100119917

QUESTION 3

Time profiles can be used to automate a customer out-of hours setting. It is also possible to override these times manually to either deactivate or activate the time profile. What would you need to create to allow customer control of the time profile?

A. Directory Number

B. Hunt Group

C. Short Code

D. Time Profile

Correct Answer: C

QUESTION 4

When using the System Status Application to troubleshoot an issue, which two are used for collecting data? (Choose two.)

A. Development Tracing

B. Resource View

C. Continuous Log

D. Selective View

E. Snapshot Only

Correct Answer: CE

References: https://downloads.avaya.com/css/P8/documents/100150298Page: 14-15

QUESTION 5

A customer wants users to duplicate all of their Outlook contacts into the one-X Portal personal directory. How would you recommend the users do this?

A. Inform the customer this is not recommended.

B. Import the Outlook contacts using a .csv format.

C. Add each Outlook contact individually into the personal directory.

D. Copy and paste all contacts from Outlook in their personal directory.

Correct Answer: B

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