

## 78950X<sup>Q&As</sup>

Avaya Contact Center Select Implementation and Maintenance Exam

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## QUESTION 1

For an Avaya Contact Center Select (ACCS) Software Appliance deployment, where is the Windows Operating System license obtained?

- A. It is not required for a VMware deployment.
- B. It is included in the Avaya Contact Center Select Software Appliance
- C. It is downloaded from PLDS.
- D. It is supplied by the customer.

Correct Answer: D

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## QUESTION 2

Which three certificates are needed by the Avaya Contact Center Select (ACCS) server for TLS transport for the Voice proxy and CTI link? (Choose three.)

- A. A signed certificate in .crt format
- B. A CA root from IP Office server
- C. A signed certificate in .p12 format
- D. A signed certificate in .pl2 format
- E. A CA root certificate from Private or Public CA

Correct Answer: BCE

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## QUESTION 3

Which Contact Center component was previously using a combination of Active Directory - Lightweight Directory Services (AD-LDS) and Microsoft Access databases?

- A. CCMA
- B. CCMS
- C. CCMM
- D. CCT

Correct Answer: D

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## QUESTION 4

Which statement is true about the Avaya GREP tool?

- A. It should be used on a PC to search log files that have been downloaded from Avaya Contact Center Select (ACCS).
- B. It should only be used on an active system to capture real-time events.
- C. It is only used to report on SIP related messages during low traffic periods.
- D. It is only used during the installation phase and should not be used on an active server.

Correct Answer: B

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## QUESTION 5

Which two statements about Campus Business Continuity are true? (Choose two.)

- A. The active and standby Avaya Contact Center Select (ACCS) servers are in different network subnets and/or campus locations.
- B. The active and standby servers must be in the same location and network subnet using static IP addresses.
- C. To support Business Continuity resiliency, the Avaya Contact Center Select (ACCS) agents must each have an associated Windows domain user account in the same Windows domain as the active and standby servers.
- D. The active and standby Avaya Contact Center Select (ACCS) must be visualized on the same VMware host servers.

Correct Answer: D

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