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QUESTION 1

Which first step to create a customer journey map is viable?

- A. Present an architecture of another similar customer.
- B. Create a story board.
- C. Evaluate all your stakeholders\' motives.
- D. Create a workflow of tasks and business procedures.

Correct Answer: B

QUESTION 2

What do maturity levels help you to determine?

- A. how much consideration to give to a stakeholder
- B. only the level of customer maturity
- C. if, when, and how to engage with a business-led approach
- D. only the level of team maturity

Correct Answer: C

QUESTION 3

An engagement at the business solutions maturity level addresses which customer Question:?

- A. How do I measure the business impact of technology investments?
- B. How do I transform my business capabilities?
- C. How do I facilitate innovation as a service by fast-tracking technology enablement?
- D. What are the benefits of a multidomain data center and collaboration architecture?

Correct Answer: B

QUESTION 4

Which type of engagement does a business architect pursue?

- A. solutions to drive measurable business impact to the business
- B. IT operations transformation engagements

C. large, complex, data-center architecture engagements

D. multidomain technology architecture engagements

Correct Answer: A

QUESTION 5

Which tool should contain a consideration of the technology investment for a project?

A. business capabilities

B. business motivation model

C. business priorities

D. business proposal

Correct Answer: D

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