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QUESTION 1

Universal Containers builds their customer Community on Customer Services Templates. They create several recommendations that are visible on the home page, including one for their annual conference event. After the event, the Salesforce Admin needs to remove the event recommendation. Where should the Salesforce Admin delete the recommendation? Select one or more of the following:

A. From the Community Workspaces

B. From the All Communities setup page

C. From the Community Builder

D. From the Community site

Correct Answer: A

QUESTION 2

Universal Containers has a community for their partners. They would like to add a new partner company and grant their users access to the Community. What is the first step the Salesforce Admin must complete to set up the partner users?

A. Create the account and enable it as a partner account

B. Allow partner users to self-register and gain access

C. Create a partner profile for the company

D. Add partner contacts to the Community as members

Correct Answer: C

QUESTION 3

Universal Containers needs to use their corporate portal to authenticate Community users, allowing users access to the Community after they have successfully logged into the Portal. What should the Salesforce Admin do in the Communities to support this login requirement?

A. Add Social-Sign-on to allow users to log in from the Portal without signing into the Community.

B. Enable Guest User access in Communities to support seamless access to Communities from the Portal.

C. Configure Single Sign-on in Salesforce and reuse the federated authentication providers in the Community.

D. Enable Community login support for employees in the Portal configuration.

Correct Answer: C

QUESTION 4

Universal Containers build a Community on the Customer Service (Napili) Template. The Salesforce Admin customised a few pages by adding custom-built Lightning components. The Salesforce Admin upgraded the template to the latest version.

What is the status of the custom Lightning components on the page after the upgrade?

A. The Lightning components are on the page, but will NOT load until the Community is published.

B. The Lightning components are NOT on the page, but are available in the Community Builder

C. The Lightning components are neither on the page nor in the Community Builder

Correct Answer:

QUESTION 5

What permission(s) would you assign a community manager?

A. Communities Administrator

B. Setup and Create Portals

C. Manage Community Settings

D. Create and Setup Communities

E. Manage Portals

Correct Answer: C

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