



CAT-180^{Q&As}

CA Service Desk Manager r12 Professional Exam

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QUESTION 1

Which component connects web browsers to the CA Service Desk Object Manager?

- A. domsrvr
- B. Web Engine
- C. Web Screen Painter (WSP)
- D. WSP Schema Designer

Correct Answer: B

QUESTION 2

Which parts comprise the Central Management Console (CMC) home page? (Choose three)

- A. Define
- B. Manage
- C. Navigate
- D. Organize
- E. Users and Groups

Correct Answer: ABD

QUESTION 3

By default, the Object Manager resides on:

- A. the Primary Server
- B. the Reporting Server
- C. the Secondary Server
- D. both the Primary and Secondary Servers

Correct Answer: A

QUESTION 4

When implementing an architecture that includes CA Service Desk r12 with CA Workflow, which default port assignments apply? (Choose two)



- A. CA Workflow Tomcat Startup: 8090
- B. CA Workflow Tomcat Shutdown: 8095
- C. CA Service Desk Tomcat Startup: 5250
- D. CA Service Desk Tomcat Shutdown: 9085

Correct Answer: AB

QUESTION 5

Which function can you perform with Web Intelligence?

- A. Link reports with other data on the Internet.
- B. Create basic reports easily without writing queries.
- C. Check that your reports have the appropriate rights set.
- D. Obtain greater control over reports by writing advanced queries.

Correct Answer: B

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