

Certified Implementation Specialist - Event Mangement

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## **QUESTION 1**

By default, when are idle alerts are closed?

- A. After 7 days
- B. After 14 days
- C. After 30 days
- D. Never

Correct Answer: A

https://www.servicenow.com/community/itom-forum/event-management-question-about-auto-close-interval-property/m-p/965151

### **QUESTION 2**

Modified Agent Client Collector policies do not take effect until what action is taken?

- A. The check is tested on an existing agent/host
- B. The policy is republished
- C. Agents re-run the discovery policy
- D. MID server synchronization is initiated
- E. Agents are restarted

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/agent-client-collector/task/create-edit-policies.html

## **QUESTION 3**

Which step in the event rule configuration process enables you to ignore events and prevent alert generation?

- A. Transform and compose alert output
- B. Event filter
- C. Event options
- D. Threshold

Correct Answer: B

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### **QUESTION 4**

If you wanted to create a quick response alert rule to open an Ask Jeeves search on the description of the alert, where would it configured?

- A. Launch Applications
- B. Remediation Workflows
- C. Remediation SubFlows
- D. Operator Workspace

Correct Answer: A

#### **QUESTION 5**

What is the default collection/polling interval applied to all event connectors?

- A. Every 120 seconds
- B. Every 5 seconds
- C. Every 40 seconds
- D. Every 60 seconds
- E. Every 10 seconds
- Correct Answer: A

 $https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/t\_EMConfigureConnectorInstance.html$ 

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