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QUESTION 1

Applying recommended Event Management best practice guidelines, which of the following events should generate an alert?

A. Every event should generate an alert so you have the opportunity to resolve them all.

B. Only events that necessitate action should generate an alert.

C. Only the most critical events on every CI in the CMDB should generate an alert.

D. Every event on every critical CI in the CMDB should generate an alert.

Correct Answer: B

QUESTION 2

Agent Client Collector is built on what framework that enables you to adopt and extend monitoring checks from the community?

A. Icinga

B. Sensu

C. SolarWinds

D. Nagios

E. Zabbix

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/agent-client-collector/concept/acc-monitoring-overview.html

QUESTION 3

What is one of the main benefits of using Event Management and Operational Intelligence?

A. To improve service availability by helping IT staff pinpoint service issue causes and evaluate the impact of planned changes.

B. To increase service agility and produce fast, predictable results by automating manual, routine, error-prone tasks.

C. To rapidly configure and launch secure, agentless discovery of hardware and software resources and their relationships.

D. To proactively warn against possible service outages using a range of advanced predictive machine learning methods.

Correct Answer: D

QUESTION 4

What would you use to define the monitoring sources allowed to communicate with the ServiceNow instance for Operational Intelligence?

A. Metric Registration

B. Metric Config Rules

C. Metric Type Actions

D. Metric to CI

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/operational-intelligence-overview.html

QUESTION 5

How often do baseline event connectors retrieve events?

A. Every 30 seconds

B. Every 2 minutes

C. Every 10 minutes

D. Every 1 minute

E. Every 5 minutes

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/t_EMConfigureConnectorInstance.html

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