

CIS-EM^{Q&As}

Certified Implementation Specialist - Event Mangement

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QUESTION 1

The default polling time to collect events from an event source is:

- A. 5 seconds
- B. 30 seconds
- C. 60 seconds
- D. 120 seconds

Correct Answer: D

QUESTION 2

When sending data from the monitoring source to the additional_info field, what format is supported?

- A. XML
- B. JSON
- C. YAML
- D. Comma separated

Correct Answer: B

QUESTION 3

For an incoming event with a matching message key, what allows an existing alert to be automatically closed?

- A. In the event rule, set the Severity to 0
- B. In the alert rule, set the Severity to 0
- C. In the alert rule, set the Severity to-1
- D. In the event rule, set the Severity to-1

Correct Answer: A

<https://www.servicenow.com/community/itom-forum/incoming-events-are-missing-value-in-severity-field-how-do-i/m-p/968110>

QUESTION 4

If events are not matching to alerts as you would like, what field should be changed?

- A. Resource
- B. Message Key
- C. Node
- D. Metric Name

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMEventIdentifier.html

QUESTION 5

Applying recommended Event Management best practice guidelines, which of the following events should generate an alert?

- A. Every event should generate an alert so you have the opportunity to resolve them all.
- B. Only events that necessitate action should generate an alert.
- C. Only the most critical events on every CI in the CMDB should generate an alert.
- D. Every event on every critical CI in the CMDB should generate an alert.

Correct Answer: B

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