

# CIS-HAM<sup>Q&As</sup>

Certified Implementation Specialist - Hardware Asset Management

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**QUESTION 1**

Select the three main components of the data certification process. (Choose three.)

- A. Certify the certification
- B. Assign the certification tasks
- C. Create the certification filter
- D. Create the certification schedule
- E. Run the certification

Correct Answer: ACD

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**QUESTION 2**

When a stock manager receives a new delivery of consumables, what happens if all the following fields match another record in the stockroom?

Assigned to Model Model category State Stockroom Substate

- A. The stock manager must create a separate model record if the cost per item is more/less
- B. The data is automatically merged to create a blended quantity and cost
- C. The data is automatically created in a new record if the cost per item is more/less
- D. The stock manager must merge the consumable records to create a blended quantity and cost

Correct Answer: B

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**QUESTION 3**

What is the default display name for an asset?

- A. An automatically generated combination of serial number and model category
- B. An automatically generated combination of asset tag and model
- C. An automatically generated combination of serial number and model
- D. An automatically generated combination of asset tag and model category

Correct Answer: C

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## QUESTION 4

Configuration items (CIs) track what type of information? (Choose two.)

- A. Financial
- B. Operational
- C. Lifecycle
- D. Contractual
- E. Relationship

Correct Answer: AC

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## QUESTION 5

What fields does the ServiceNow Content Service normalize or enrich? (Choose four.)

- A. Lifecycle
- B. Device type
- C. Manufacturer
- D. Memory
- E. Asset tag
- F. Hardware model

Correct Answer: BDEF

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