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# CIS-HAM<sup>Q&As</sup>

## Certified Implementation Specialist - Hardware Asset Management

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**QUESTION 1**

Which three attributes from a hardware model record are used for setting the normalized display name during hardware model normalization?

A. Name, Manufacturer, Model category

B. Asset tracking unit, Manufacturer, Model number

C. Name, Manufacturer, Model number

D. Name, Asset tracking unit, Model number

E. Asset tracking unit, Manufacturer, Model category

Correct Answer: A

**QUESTION 2**

What happens to the associated assets when you cancel a transfer order line on a transfer order?

A. The asset(s) on the order line are released, but their state remains Pre-allocated

B. The asset(s) on the order line are released and they can be attached to another transfer order

C. All assets on the transfer order are released, but their state remains Pre-allocated

D. A transfer order line cannot be cancelled once it is in a state of Ready for fulfillment

E. All assets on the transfer order are released and they can be attached to another transfer order

Correct Answer: A

**QUESTION 3**

When viewing the Model Management tab of the Hardware Asset dashboard, you see that several models are reported as Match Not Found. What are potential causes of this? (Choose three.)

A. You have opted out of the Content Service

B. The content is not available from the Content Service

C. Your model form contains a good Model number, but a bad model Name

D. Something on your model form may be badly formatted

E. The content has not been downloaded from the Content Service

Correct Answer: CDE

**QUESTION 4**

What hardware asset attribute should you track that is NOT part of a configuration item (CI)?

A. IP address

B. CPU

C. Cost

D. Operating system

E. Memory

Correct Answer: C

**QUESTION 5**

Which plugins for asset management functionality are inactive by default? (Choose three.)

A. Expense Line

B. Hardware Asset Management

C. Procurement

D. Depreciation

E. Cost Management

F. My Assets

Correct Answer: ABD

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