CIS-ITSM^{Q&As}

Certified Implementation Specialist - IT Service Management

Pass ServiceNow CIS-ITSM Exam with 100% Guarantee

Free Download Real Questions & Answers PDF and VCE file from:

https://www.leads4pass.com/cis-itsm.html

100% Passing Guarantee 100% Money Back Assurance

Following Questions and Answers are all new published by ServiceNow Official Exam Center

- Instant Download After Purchase
- 100% Money Back Guarantee
- 365 Days Free Update
- 800,000+ Satisfied Customers





QUESTION 1

A developer is trying to access org data from within a test class.

Which sObject type requires the test class to have the (seeAllData=true) annotation?

- A. Report
- B. User
- C. Profile
- D. RecordType

Correct Answer: C

QUESTION 2

The VP of Finance wants to ensure that once an opportunity is closed, it cannot be modified by any user.

How can an administrator meet this requirement?

- A. Create a workflow field update to update the IsClosed field to True if a closed opportunity is modified.
- B. Set the Do Not Modify Closed Opportunity permission for all profiles.
- C. Set all fields to Read-Only on the standard Closed Opportunity page layout.
- D. Create an opportunity validation rule with the formula: PRIORVALUE(IsClosed) = True.

Correct Answer: D

QUESTION 3

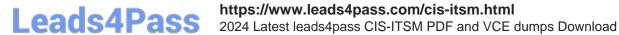
Which of the following may NOT be published in a Service Catalog?

- A. Requested Item
- B. Record Producer
- C. Order Guide
- D. Content Item

Correct Answer: A

QUESTION 4

In the baseline configuration, ONLY Emergency Changes require a PostImplementation Review (PIR).



- A. True
- B. False

Correct Answer: B

QUESTION 5

Under which circumstances is it appropriate to accept the risk of a problem?

- A. A vendor is actively investigating the problem.
- B. The permanent for will be implemented in a future patch or release.
- C. A change request is pending implementation.
- D. The permanent fix is too costly and the documented workaround is sufficient.

Correct Answer: D

Latest CIS-ITSM Dumps

CIS-ITSM VCE Dumps

CIS-ITSM Practice Test