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Salesforce Community Cloud Consultant

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QUESTION 1

Universal Containers wants to build a Community for all their employees. Currently, some of their employees are NOT Salesforce users.

How should the Salesforce Admin enable access to the Community for the users who are currently NOT Salesforce users?

- A. Allow the users to self-register to the Community
- B. Create the users as contacts and enable them as Community users
- C. Create the users in Salesforce and add their profile to the Community
- D. Add the users to the Community as members

Correct Answer: B

QUESTION 2

What is the most efficient way for the Salesforce Admin to fulfil this requirement? Northern Trail Outfitters is planning to launch a Community for their partners. Partner Sales Managers need to view Partner Sales Rep records.

- A. Provide Super User Access to Partner Sales Reps.
- B. Create a criteria-based Sharing Rule.
- C. Set the number of partner roles to two.
- D. Enable the Partner Sales Manager as Super Admin.

Correct Answer: C

QUESTION 3

Universal Containers uses Community to grant business customers secure access to accounts, orders, and invoices. All customers are on a Customer Community License. Universal Containers plans to launch a project management module with the following requirements:

Leverage Chatter for collaboration.

Private project collaboration between the customer and Universal Containers. Leverage documents, tasks, and events in the project space.

Customers can only see and access their projects.

What is the most efficient way for the Salesforce Admin to fulfil these requirements?

- A. Create unlisted groups and add project records to the group.
- B. Add private groups and add project records to the group.
- C. Build a custom Visualforce project space and control access through sharing.
- D. Use custom objects, record feeds, and control access through sharing.

Correct Answer: D

QUESTION 4

Which three Lightning Components are available in Builder when customizing a home page? Choose 3 answers

- A. Related Topics List
- B. Feed Publisher
- C. Headline
- D. Search Results
- E. Home Page Tabs

Correct Answer: ABD

QUESTION 5

Universal Containers (UC) recently built a community for its customers. UC stores customer invoices outside of Salesforce. UC wants to allow customers to be able to search for and view the invoices immediately after creation. Which Salesforce feature should the Community Cloud consultant recommend?

Select one or more of the following:

- A. Files connect
- B. External services
- C. File sync
- D. Chatter and files

Correct Answer: A

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