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Six Sigma Green Belt

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QUESTION 1

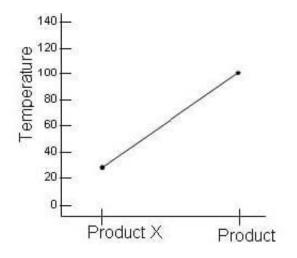
Days 8 and 22 are beyond the upper control limit.

Correct Answer: Check the answer in explanation.

Mo	nthl	y acc	cider	it da	ta is	liste	d act	ross	the r	OWS	for 3	36 m	onth	S
25	22	22	14	21	14	19	17	13	22	18	22	23	26	21
26	15	26	16	31	19	16	27	24	13	22	24	24	25	22
17	27	24	22	24	21									

QUESTION 2

The following chart was developed by a six sigma team to measure reactions on two different products.



In this chart, temperature represents the

- A. repetition
- B. factor
- C. response
- D. level

Correct Answer: C

QUESTION 3



A customer wants to buy chocolate bars with a nominal weight of 6.0 ounces and will accept a tolerance of 0.05 ounces either side of nominal. As a supplier of chocolate bars you want to understand your process. Your process produces chocolate rectangles that are cut from larger blocks of chocolate and then packaged as six-ounce bars. Every 15 minutes, three chocolate bars are weighed, prior to packaging. The chart below shows the weights for each bar examined in a seven-hour day.

Correct Answer: Check the answer in explanation.

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Explanation/Reference:

Time	Observation #	Weight (oz)		
	1	6.01		
9:15	2	5.99		
	3	6.02		
	1	5.98		
9:30	2	5.99		
	3	6.01		
	1	6.03		
9:45	2	6.02		
	3	6.02		
	1	6.02		

10:00	2	6.03
	3	6.02
		6.00
10:15	2 3	5.99
		6.01
	1	5.99
10:30	2	6.00
	3	6.00
10.15		6.02
10:45	2	6.01
	2 3 1 2 3	6.00
11:00	1	6.03
11.00	2	6.01
	1	6.01
11:15	2	6.02
	3	6.00
	3	6.00
11:30	1761	6.02
	23	6.01
C. DARKS, S.	1	6.04
11:45		6.02
	23	6.03
	1	6.02
12:00	23	6.01
107.9440933	3	6.00
	1	6.03
12:15	2	6.02
	3	6.04
		6.02
12:30	2	6.02
	2 3 1	6.03
		6.03
12:45	2	6.02
	3	6.03
1.00	1	6.03
1:00	2	6.00
	2 3 1 2 3 1	6.01
1:15	2	6.04
1.1.2	2	3.12.10.025
	3	6.03
1:30		6.02
1:50	2	6.04
	2 3 1	6.03
1:45	5	6.04

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QUESTION 4

The very best way to begin an effort to map a process is to do which of these?

- A. Interview the process owner
- B. Interview the manager of the department
- C. Walk the actual process from beginning to end
- D. Take pictures of the factory floor at each shift

Correct Answer: C

QUESTION 5

The acronym for the defined approach taken by Lean Six Sigma to solve significant challenges related to a process is which of these?

A. DOE

- B. DMAIC
- C. SIPOC
- D. FMEA

Correct Answer: B

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