

Entry Certificate in Business Analysis

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QUESTION 1

The purpose of using process analysis is to:

- A. identify and evaluate the underlying causes of a problem.
- B. improve decision making by finding useful patterns.
- C. understand factors to be included in a contract negotiation.
- D. describe the sequential flow of work or activities.

Correct Answer: C

Process analysis is used for various purposes including:

1.

recommending a more efficient or effective process,

2.

determining the gaps between the current and future state of a process,

3.

understanding factors to be included in a contract negotiation,

4.

understanding how data and technology are used in a process, and

5.

analyzing the impact of a pending change to a process.

QUESTION 2

During the requirement life cycle management, what should a business analyst (BA) do to extend the value of requirements beyond the current initiative?

- A. Assess
- B. Maintain
- C. Trace
- D. Prioritize

Correct Answer: B

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QUESTION 3

When planning elicitation activities, which technique could be used to determine the possible participants and their roles?

- A. Stakeholder list, map, or personas
- B. Data mining
- C. Roles and permissions matrix
- D. Risk analysis and management

Correct Answer: A

QUESTION 4

Which techniques should be applied to prioritize requirements?

- A. Risk Analysis and Management
- B. Decision Modelling and Estimation
- C. Interface Analysis and Interviews
- D. Document Analysis and Vendor Assessment

Correct Answer: A

Risk Analysis and Management: used to understand the risks for the basis of prioritization.

QUESTION 5

When determining the potential value of a solution, a business analyst (BA) should consider it from the point of view of the:

- A. development team.
- B. testing team.
- C. customer.
- D. business analyst.

Correct Answer: C

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