

# E DU CATION-CLOUD-CONSULTANT<sup>Q&As</sup>

Salesforce Certified Education Cloud Consultant

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#### **QUESTION 1**

A university is implementing Advisor Link and needs to test the integration with its Student Information System (SIS), and provide

training space for advisors. The university needs access to some of the data from the production org for the advisor training.

Whichtwo types of sandboxes meet this use case?

Choose 2 answers

- A. Developer Sandbox
- B. Developer Pro Sandbox
- C. Full Sandbox
- D. Partial Sandbox

Correct Answer: CD

#### **QUESTION 2**

A college has a standard Salesforce environment and wants to use Student Success Hub for its undergraduate advising. What is required to use Student Success Hub?

- A. Education Data Architecture
- B. Customer Community license
- C. Pathways
- D. Field Service

Correct Answer: A

#### **QUESTION 3**

A large university has a Career Service Center that provides career advice to current students and alumni. Staff provide advice ..... the phone, via email and face-to-face. Students and alumni are served on a first come, first served basis and are rarely assigned to a specific advisor.

What should the consultant recommend to meet the requirement?

- A. Success Teams
- B. Queue Management



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C. Appointment Scheduling

D. Assignment Rules

Correct Answer: B

#### **QUESTION 4**

A university plans to implement Advisor Link for approximately 90,000 students. The university needs to populate data from the student information system (SIS) to Salesforce. The data exported from SIS needs to be automatically modified to correspond to values in Salesforce.

Which integration approach should the consultant recommend?

- A. Lightning Connect
- B. Salesforce Data Import Wizard
- C. ETL tool
- D. Salesforce Data Loader

Correct Answer: C

#### **QUESTION 5**

A university has a Study Abroad office that is required to collect student documentation such as visa, passport, vaccinations, and other information. The university is using a spreadsheet to manage this information, and wants to track it in Salesforce.

Which EDA object should a consultant use to meet this requirement?

- A. Program Plan
- B. Success Team
- C. Attribute
- D. Affiliation

Correct Answer: A

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