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QUESTION 1

The table below shows the costs and savings associated with a project. In which of the following years does the project break even?

Item	Year 0	Year 1	Year 2	Year 3	Year 4
Hardware	£250,000	20	02	02	£0
Software Acquisition	£75,000	£0	£0	20	£0
Maintenance	\$10,000	£11,000	£12000	£13,000	£14,000
User Training	25,000	20	£0	20	£0
Savings	£40,000	£100,000	£100,000	£100,000	£100,000

- A. Year 2.
- B. Year 3.
- C. Year 4.
- D. The project does not pay back within the four year period.

Correct Answer: C

QUESTION 2

Which of the following is a primary activity in the value chain?

- A. Human Resources (HR).
- B. Procurement.
- C. Information Technology (IT).
- D. Marketing and Sales.

Correct Answer: D

QUESTION 3

What is the first stage of the waterfall systems development lifecycle?

- A. Plan.
- B. Analysis.
- C. Feasibility Study.

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D. Strategic Vision.		
Correct Answer: C		

QUESTION 4

Which of the following diagrams helps the business analyst to document a range of issues that have been uncovered about a business situation?

- A. The rich picture.
- B. The \\'to be\\' process model.
- C. The business activity model.
- D. The use case diagram.

Correct Answer: A

QUESTION 5

Which ONE model is used for planning the training the support that people need as they adapt to change?

- A. The Concerns-Based Adoption Model.
- B. The Corporate Training Plan.
- C. The Capability Maturity Model.
- D. The Change Control Process Model.

Correct Answer: A

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