

# FINANCIAL-SERVICES-CLOUD<sup>Q&As</sup>

Salesforce Financial Services Cloud (FSC) Accredited Professional  
(AP)

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## QUESTION 1

What item appears in a user's My Unresolved items after synchronization (2 answers)

- A. Contacts not assigned to an account
- B. Cases not assigned to a contact
- C. Note not associated to a record
- D. Emails not associated to a record

Correct Answer: AB

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## QUESTION 2

Which dashboard component can display data from the summary rows of reports? (2 answers)

- A. Chart
- B. Metric
- C. Table
- D. Gauge

Correct Answer: AC

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## QUESTION 3

Which tool to use to import data exceeding 50,000?

- A. Data Import Wizard
- B. Data Loader

Correct Answer: B

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## QUESTION 4

You are getting started with a Financial Services Cloud org. What's a reason why you cannot see the Lightning components and any pre-configured sample data after you set up "My Domain"?

- A. Contact Salesforce to enable "My Domain"
- B. Confirm that you click "Deploy to Users" to permanently deploy the custom domain to users
- C. You need to switch to Salesforce Classic

D. It is working as designed. You need to configure Financial Services Cloud to create new Lightning components and sample data.

Correct Answer: B

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## QUESTION 5

A feature that captures, refers, routes, and prioritizes customer needs across business lines

- A. Expressed Interest
- B. Report
- C. Referrals
- D. Opportunity

Correct Answer: C

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