

# IDENTITY-AND-ACCESS-MANAGEMENT-ARCHITECT<sup>Q&As</sup>

Salesforce Certified Identity and Access Management Architect

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## QUESTION 1

Universal Containers (UC) operates in Asia, Europe and North America regions. There is one Salesforce org for each region. UC is implementing Customer 360 in Salesforce and has procured External Identity and Customer Community licenses in all orgs.

Customers of UC use Community to track orders and create inquiries. Customers also tend to move across regions frequently.

What should an identity architect recommend to optimize license usage and reduce maintenance overhead?

- A. Merge three orgs into one instance of Salesforce. This will no longer require maintaining three separate copies of the same customer.
- B. Delete contact/ account records and deactivate user if user moves from a specific region; Sync will no longer be required.
- C. Contacts are required since Community access needs to be enabled. Maintenance is a necessary overhead that must be handled via data integration.
- D. Enable Contactless User in all orgs and downgrade users from Experience Cloud license to External Identity license once users have moved out of that region.

Correct Answer: C

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## QUESTION 2

Universal containers (UC) has a mobile application that it wants to deploy to all of its salesforce users, including customer Community users. UC would like to minimize the administration overhead, which two items should an architect recommend? Choose 2 answers

- A. Enable the "Refresh Tokens is valid until revoked " setting in the Connected App.
- B. Enable the "Enforce Ip restrictions" settings in the connected App.
- C. Enable the "All users may self-authorize" setting in the Connected App.
- D. Enable the "High Assurance session required" setting in the Connected App.

Correct Answer: AC

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## QUESTION 3

Universal Containers wants to allow its customers to log in to its Experience Cloud via a third party authentication provider that supports only the OAuth protocol.

What should an identity architect do to fulfill this requirement?

- A. Contact Salesforce Support and enable delegate single sign-on.
- B. Create a custom external authentication provider.

- C. Use certificate-based authentication.
- D. Configure OpenID Connect authentication provider.

Correct Answer: B

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#### QUESTION 4

A company's external application is protected by Salesforce through OAuth. The identity architect for the project needs to limit the level of access to the data of the protected resource in a flexible way.

What should be done to improve security?

- A. Select "Admin approved users are pre-authorized" and assign specific profiles.
- B. Create custom scopes and assign to the connected app.
- C. Define a permission set that grants access to the app and assign to authorized users.
- D. Leverage external objects and data classification policies.

Correct Answer: B

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#### QUESTION 5

An Identity and Access Management (IAM) architect is tasked with unifying multiple B2C Commerce sites and an Experience Cloud community with a single identity. The solution needs to support more than 1,000 logins per minute.

What should the IAM do to fulfill this requirement?

- A. Configure both the community and the commerce sites as OAuth2 RPs (relying party) with an external identity provider.
- B. Configure community as a Security Assertion Markup Language (SAML) identity provider and enable Just-in-Time Provisioning to B2C Commerce.
- C. Create a default account for capturing all ecommerce contacts registered on the community because personAccount is not supported for this case.
- D. Confirm performance considerations with Salesforce Customer Support due to high peaks.

Correct Answer: D

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