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QUESTION 1

Universal Containers is a global financial company that sells financial products and services.

There is a daily scheduled Batch Apex job that generates invoice from a given set of orders.

UC requested building a resilient integration for this batch apex job in case the invoice generation fails.

What should an integration architect recommend to fulfill the requirement?

A. Build Batch Retry and Error Handling in the Batch Apex Job itself.

B. Batch Retry and Error Handling report to monitor the error handling.

C. Build Batch Retry and Error Handling using BatchApexErrorEvent.

D. Build Batch Retry and Error Handling in the middleware.

Correct Answer: C

QUESTION 2

A company\'s cloud-based single page application consolidates data local to the application with data from on premise and 3rd party systems. The diagram below typifies the application\'s combined use of synchronous and asynchronous calls. The company wants to use the average response time of its application\'s user interface as a basis for certain alerts. For this purpose, the following occurs:

1.

 Log every call\'s start and finish date and time to a central analytics data store.

2.

 Compute response time uniformly as the difference between the start and finish date and time -- A to H in the diagram. Whichcomputation represents the end-to-end response time from the user\'s perspective?

A. Sum of A to H

B. Sum of A to F

C. Sum of A, G, and H

D. Sum of A and H

Correct Answer: D

QUESTION 3

KiA B2C Enterprise Customer has the following use case that involves processing payment from an external payment

gateway service in Salesforce.

1.

Customer requests Customer Service Representative (CSR) for a Service upgrade.

2.

Customer provides credit card details to CSR for payment.

3.

CSR submits payment information in Salesforce, and processed in a

4.

CSR receives confirmation of payment.

5.

CSR upgrades service for customer and confirms Customer.

external payment gateway.

This use case requires the CSR to obtain confirmation of payment before upgrading the service.

The integration with Payment gateway needs to be reliable and monitored for audit purposes.

The payment gateway service is an external RESTful service that the B2C Enterprise Customer has subscribed for.

What should an Integration Architect recommend for this integration?

A. Build a custom Apex Callout to external Payment gateway service and provide success message to the CSR, the details of calloutsand responses are logged for audit purposes.

B. Use External Services feature to integrate gateway to Salesforce ensuring real- timeupdates the CSR and support post payment processes.

C. Make a callout to the payment gateway through ESB supporting error handling andlogging for audit purposes.

D. Platform events allow integration to payment gateway through the exchange ofreal-time event data, platform events are scalable and secure.

Correct Answer: C

QUESTION 4

A developer has been tasked by the integration architect to build a solution based on the Streaming API. The developer has done some research and has found there are different implementations of the events in Salesforce (Push Topic

Events, Change Data Capture,

Generic Streaming, Platform Events), but is unsure of to proceed with the implementation.The developer asks the system architect for some guidance.

What should the architect consider when making the recommendation?

A. Push Topic Event can define a custom payload.

B. Change Data Capture does not have record access support.

C. Change Data Capture can be published from Apex.

D. Apex triggers can subscribe to Generic Events.

Correct Answer: B

QUESTION 5

Universal containers is planning to implement Salesforce as their CRM system. Currently they have the following systems:

1.

 Leads are managed in a Marketing System.

2.

 Sales people use Microsoft Outlook to enter contacts, emails and manage activities.

3.

 Inventory, Billing and Payments are managed in their ERP system.

4.

 The proposed CRM system is expected to provide Sales and Support people the ability to have a single view of their customers and manage theircontacts, emails and activities in Salesforce CRM. What should an Integration Consultant consider to support the proposed CRM system strategy?

A. Plan for migration of customer and sales data across systems on a regular basis to keep them in sync.

B. Evaluate current and future data and system usage and then identify potential integration requirements to Salesforce.

C. Explore Out of box Salesforce connectors for integration with ERP, Marketing and Microsoft Outlook systems.

D. Propose a middleware system that can support interface between systems with Salesforce.

Correct Answer: B

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