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QUESTION 1

Ann, a user, reports that her computer was working this morning, but now the screen is blank. The power indicator for the monitor is on. Pressing the space bar or mouse does not fix the problem.

Which of the following is the cause?

A. The monitor power cable is unplugged.

B. The video cable has become disconnected.

C. The video driver is not installed.

D. The operating system has encountered a stop error.

E. The screen saver has activated.

Correct Answer: B

QUESTION 2

A user is at the office and has a cellular phone that previously functioned properly. The phone is powered on with a fully charged battery. However, the phone does not have connectivity.

Which of the following describes the problem?

A. Phone is disconnected from WiFi

B. Provider is conducting system testing

C. MAC address is bad

D. Phone is in airplane mode

Correct Answer: D

QUESTION 3

Which of the following are secure network protocols? (Select TWO).

A. IMAP

B. FTPS

C. SMTP

D. HTTPS

E. DNS

Correct Answer: BD

QUESTION 4

A technician has been tasked with changing the settings for a used SOHO router, but does not have the administrator password because the previous owner changed it.

Which of the following actions will resolve this issue?

A. Click "Forgot password."

B. Use a password cracker.

C. Hold the reset button.

D. Use the password: password.

Correct Answer: C

QUESTION 5

A technician sets up a new computer system and connects the keyboard and mouse to the PS/2 ports. When the computer boots, the BIOS gives a keyboard and mouse error. Both devices are connected.

Which of the following is the solution?

A. Swap the mouse and keyboard to the other PS/2 ports.

B. Remap the mouse and keyboard in the BIOS.

C. Update the BIOS to recognize the newer keyboard and mouse.

D. Configure the keyboard localization settings.

Correct Answer: A

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