

MB-340^{Q&As}

Microsoft Dynamics 365 Commerce Functional Consultant

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QUESTION 1

HOTSPOT

A company uses Dynamics 365 Commerce for product pricing and inventory.

The company is setting up the pricing for a new series of limited-edition products.

These products must not be discounted or given away as a free promotional item.

You need to configure the system.

Where should you configure the functionality? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement Location Prevent products from being given away as a promotional item. Category price rules Item model group Released products Trade agreement Disable discounts for the limited-edition products. Category price rules Item model group Price groups Released products

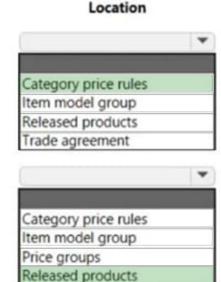
Correct Answer:

Answer Area

Requirement

Prevent products from being given away as a promotional item.

Disable discounts for the limited-edition products.



Box 1: Category price rule

Box 2: Released products Options for preventing discounts for retail products There are various reasons why retailers may want to prevent some products from being discounted, either from a promotion or during the sale at the POS.

The following options, which can be found on the Commerce tab of released products, will allow the product to be configured to prevent all or manual discounts. The settings can also be specified at the category level from the category hierarchy.

Prevent all discounts Select this option to prevent all types of discounts from being applied to this product. This includes promotions such as mix and match, quantity and threshold discounts, as well as manual line and transaction discounts that are applied during a sale by a POS user.

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Prevent manual discounts Select this option to only prevent the manual line or transaction discounts that are applied during a sale by a POS user. Products with this option selected are still eligible for promotions, such as mix and match and quantity and threshold discounts.

Reference: https://docs.microsoft.com/en-us/dynamics365/commerce/prevent-discounts

QUESTION 2

DRAG DROP

You need to configure the system to notify store workers to prepare store pickup orders.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

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Select and Place:

Actions

Enable the notification workflow.

Add the notification to the POS permission group.

Enable notifications on the POS operation.

Create the alert that is triggered when retail transactions are created.

Run the Distribution scheduler job.

Activate the appropriate business event.

Post the journal.

Answer area





Correct Answer:

Actions

Enable the notification workflow.

Create the alert that is triggered when retail transactions are created.

Activate the appropriate business event.

Post the journal.

Answer area

Enable notifications on the POS operation.

Add the notification to the POS permission group.

Run the Distribution scheduler job.





Reference: https://docs.microsoft.com/en-us/dynamics365/commerce/notifications-pos

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QUESTION 3

DRAG DROP

A company uses Dynamics 365 Commerce for their retail store operations.

The company needs to implement curbside pickup. Each store can handle twenty pickups by customers and two pickups by distribution vendors per hour.

You need to configure the retail stores for curbside pickup requirements.

Which component should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

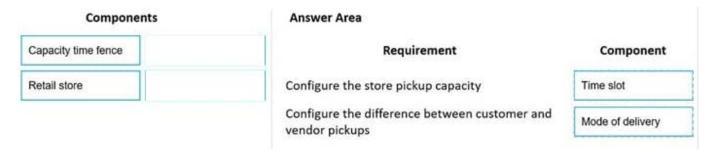
view content.

NOTE: Each correct selection is worth one point.

Select and Place:

| Components | | Answer Area | |
|---------------------|------------------|--|-----------|
| Capacity time fence | Mode of delivery | Requirement | Component |
| Retail store | Time slot | Configure the store pickup capacity | Component |
| | | Configure the difference between customer and vendor pickups | Component |

Correct Answer:



Reference: https://docs.microsoft.com/en-us/dynamics365/commerce/dev-itpro/pickup-timeslots

QUESTION 4

DRAG DROP

A company uses Dynamics 365 Commerce.

You must capture supplemental information for sales orders created in the POS system or items on the sales orders.

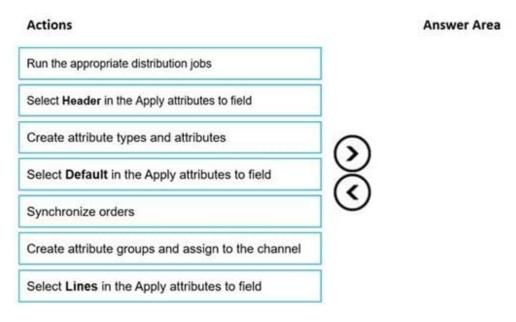
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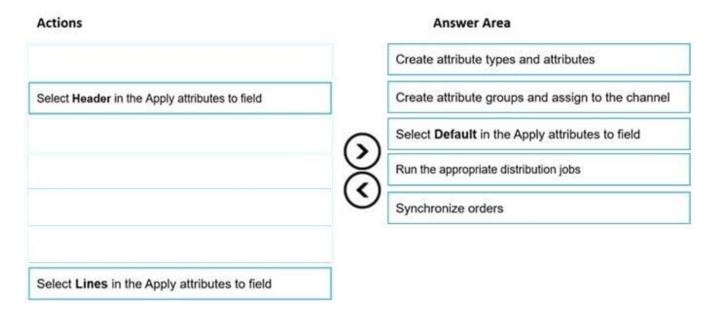
You need to configure the system.

Which five actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



Correct Answer:

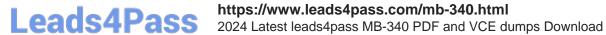


Reference: https://docs.microsoft.com/en-us/dynamics365/commerce/dev-itpro/order-attributes

QUESTION 5

A company uses a Dynamics 365 Commerce call center.

You need to restrict which agents can perform price overrides. You must also set limits on the value of the overrides.



Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create a permission group and configure the allow price override to None Allowed.
- B. Configure a price override hold code within the call center parameters.
- C. Enable order price control for the call center.
- D. Configure override permissions with cost markup percentage values.
- E. Assign a permission group to employees.

Correct Answer: CD

Reference: https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/set-up-override-permissions

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