MB-400$^{Q\&As}$

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QUESTION 1

You need to modify Microsoft Flow to resolve CustomerC\\'s issue. What should you do?

A. Add a condition containing approval hierarchy.

B. Add a timeout setting to the approval flow.

C. Add a configure run that is set to is successful.

D. Add a data operation that specifies the false conditions.

Correct Answer: B

Scenario: CustomerC requested additional information from the parts department through the customer survey and has not received a response one week later.

Imagine having a process where you want to give someone a couple of days to reply to an approval. If that someone doesn\\'t respond in time, you want to assign a new approval to another person or group of people. To achieve this you can set the timeout in the action settings.

Reference: https://www.o365dude.com/2018/06/02/timeout-flow-approvals/

QUESTION 2

HOTSPOT

A company is building a new model-driven app.

The app must integrate with a number of on-premises and cloud solutions. No VPNs are in place.

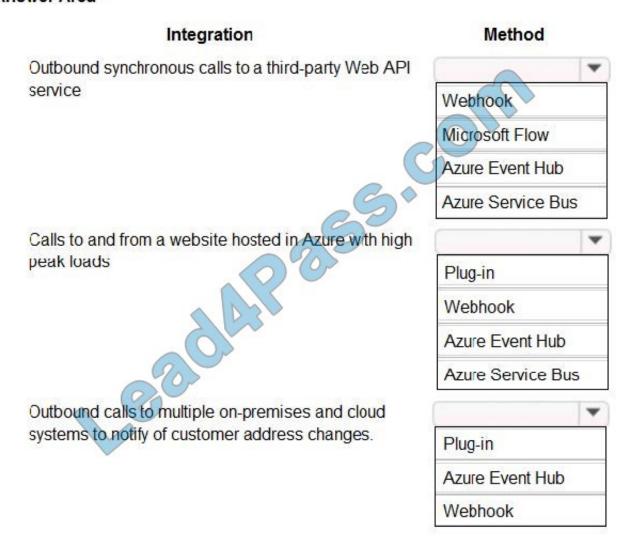You need to determine the method for each integration.

Which methods should you use? To answer, select the appropriate options in the answer area.

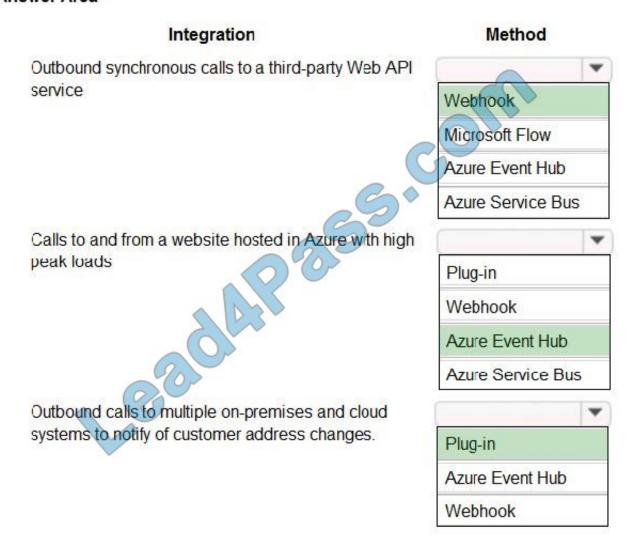NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Integration	Method
Outbound synchronous calls to a third-party Web API service	▼
	Webhook
	Microsoft Flow
	Azure Event Hub
	Azure Service Bus
Calls to and from a website hosted in Azure with high peak loads	▼
	Plug-in
	Webhook
	Azure Event Hub
	Azure Service Bus
Outbound calls to multiple on-premises and cloud systems to notify of customer address changes.	▼
	Plug-in
	Azure Event Hub
	Webhook

Correct Answer:

Answer Area

Integration	Method
Outbound synchronous calls to a third-party Web API service	[dropdown] **Webhook** / Microsoft Flow / Azure Event Hub / Azure Service Bus
Calls to and from a website hosted in Azure with high peak loads	[dropdown] Plug-in / Webhook / **Azure Event Hub** / Azure Service Bus
Outbound calls to multiple on-premises and cloud systems to notify of customer address changes.	[dropdown] **Plug-in** / Azure Event Hub / Webhook

Box 1: Webhook

With Common Data Service, you can send data about events that occur on the server to a web application using webhooks. Webhooks is a lightweight HTTP pattern for connecting Web APIs and services with a publish/subscribe model.

Box 2: Azure Event Hub

Azure Event Hubs is a big data pipeline. It facilitates the capture, retention, and replay of telemetry and event stream data. The data can come from many concurrent sources.

It has the following characteristics:

1.

low latency

2.

capable of receiving and processing millions of events per second

3.

at least once delivery Box 3: Plugin Reference:

https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/use-webhooks
https://docs.microsoft.com/en-us/azure/event-grid/compare-messaging-services

QUESTION 3

An organization uses Dynamics 365 Customer Engagement. The organization has accounting and customer service departments.

You must restrict users in customer service from being able to change the value of the balance field on the Contact records. The accounting team must be the only team able to edit this field.

You need to create the appropriate solution without any customizations.

What should you do?

A. Create an accounting form and role and make the balance field read-only.

B. Enable field security for the balance field and allow the customer service team to read and update it.

C. Create a customer service form and role and make the balance field read-only.

D. Enable field security for the balance field and allow the accounting team to read and update it.

Correct Answer: D

Field-level security is available for the default fields on most out-of-box entities, custom fields, and custom fields on custom entities. Field-level security is managed by the security profiles. To implement field-level security, a system administrator performs the following tasks.

1.

 Enable field security on one or more fields for a given entity.

2.

 Associate one more existing security profiles, or create one or more new security profiles to grant the appropriate access to specific users or teams.

Note: Record-level permissions are granted at the entity level, but you may have certain fields associated with an entity that contain data that is more sensitive than the other fields. For these situations, you use field-level security to control access to specific fields.

Reference: https://docs.microsoft.com/en-us/power-platform/admin/field-level-security

QUESTION 4

A company uses the Data Export Service (DES) to refresh their Azure SQL Data Warehouse instance. The data warehouse is used for historical trend analysis and forecasting.

The refresh process from the Common Data Service (CDS) environment to the data warehouse has errors. Users report that data is missing.

A CDS test environment that contains DES is available to troubleshoot the import outside of the production environment. You create a new SQL database for testing.

You need to configure the test environment to point to the new SQL database.

What should you create first to access the SQL database?

A. a new secret in Azure Key Vault

B. a new export profile in CDS test

C. a new user in the SQL database

D. a new application registration

Correct Answer: A

Because this service requires access to an external Microsoft Azure SQL Database from Dynamics 365 (online), a number of prerequisites must be satisfied before you can successfully access this service including: Global / Tenant Admin access, or an Azure Key Vault must be provisioned and the setup user must have permissions on Secrets.

Reference: https://blog.crgroup.com/dynamics-365-latest-feature-the-data-export-service/

QUESTION 5

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution. Determine whether the solution meets the stated goals. Some question sets might have more than one

correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A university has implemented Dynamics 365 Customer Engagement. Several departments use opportunity records to bid for funding for projects within their own departments.

Each department\\'s opportunities are not visible to other departments. However, there are times when two departments need to work together on an opportunity.

You need to configure the security to meet the business requirements.

Solution: Use access team templates and give access to members in the two departments.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

Access Team template The privileges assigned to the access team through Access Team Templates. Access Team template allows you to create a template for the entities on which "Access Teams" option is enabled. You can grant or restrict access to the entity records through "Access Rights". Essentially, this is like a record-based security model on an entity record for specific users.

Once the access team template is created and added to the entity form, you can start adding users. For example, on an opportunity record add a new user in the Access Team Template sub-grid.

Reference: https://community.dynamics.com/crm/b/crmdevmigrationconfigandcustomization/posts/access-teams-and-access-team-templates

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