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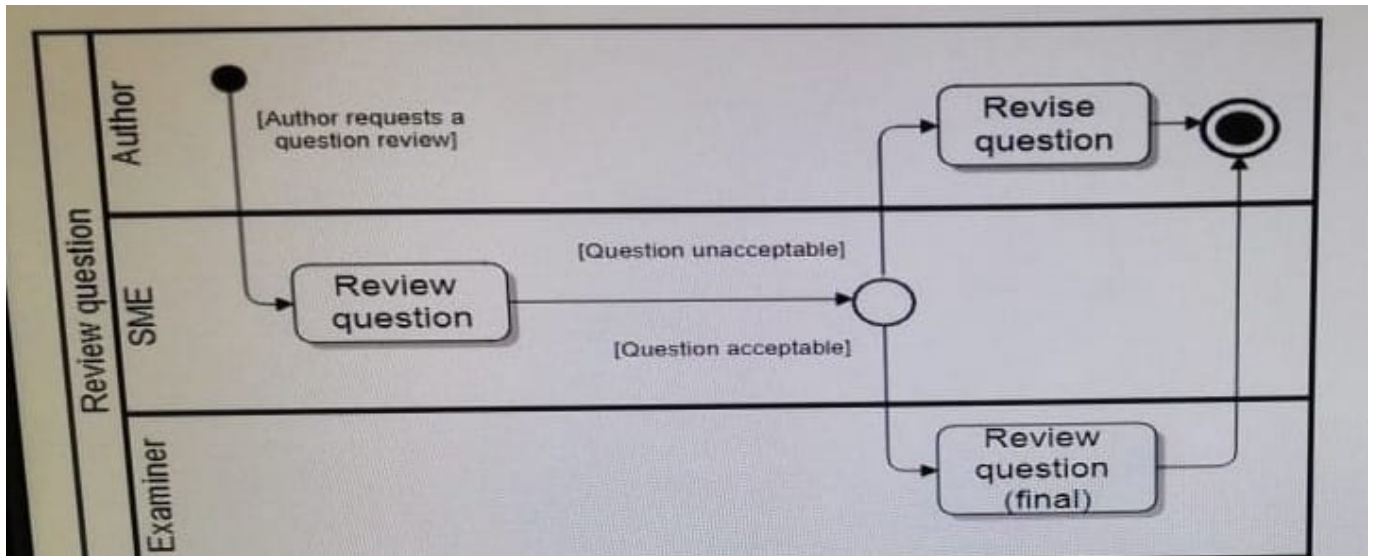
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QUESTION 1

An exam provider employs a number of professionals as authors authors to write exam question for industry-recognised qualifications. An author who has written an exam question submits it for review to a subject matter expert (SME), who either confirms it is acceptable and passes it to the examiner for final review and sign-off, or responds to the author with commands regarding the revision required.

A business analyst constructed a business process model of the review process:



The following statements are about the business process model:

- A-The diagram is a CORRECT representation of the scenario.
- B-There are aspects of the scenario which are INCORRECT represented in the diagram.
- C-There are aspects of the scenario which are INCORRECTLY omitted from the diagram.
- D-The notation used in the diagram is INCORRECT.

Which of these statements is/are TRUE?

- A. a only
- B. d only
- C. b and d.
- D. b and c.

Correct Answer: A

QUESTION 2

Analysis has revealed that what the business wants in the future is radically different from how it currently operates

How SHOULD the business analyst proceed from this point?

- A. Develop an 'as is' model and define its problems before considering the 'to be' model
- B. Identify potential improvements that can be made to the 'as is' model, to accommodate the 'to be' model
- C. Do not develop a detailed 'as is' model, focus on developing a 'to be' model
- D. Identify tasks within the 'as is' process that are working effectively and consider them for inclusion in the 'to be' model

Correct Answer: A

QUESTION 3

A village clerk receives bookings for the use of the village hall for events such as weddings and parties. Although the village hall has a website, bookings have to be made in an email request from a potential customer to the village clerk, giving the dates and times required.

The event name is Email

- A. Request deposit
- B. Check customer details
- C. Book hall
- D. Check hall availability

Correct Answer: C

QUESTION 4

Currently, all training offered by a company is delivered through classroom-based courses. The company recognizes that there is a need to offer a broader method of instruction. Such a change will enable company to return its market share and grow its customer base.

The proposed solution, driven by the IT department, will offer courses delivered over the web and 'on demand.' This will include supported videos, games and quizzes. All courses will be accredited by examination bodies and sample exams will also be offered online. Student will be able to make online notes as needed and back these up. 10 guard against accident loss.

The following have been identified on 'to-be process models:

- a) Watch Video
- b) Create quiz
- c) Accredite course.
- d) Undertake sample examination.
- e) Backup

Which of these would be considered as functional requirements relating to student use of the proposed IT system?

A. b, c and e.

B. a and d.

C. a, c and d.

D. b and e.

Correct Answer: B

QUESTION 5

The Rich Farms Shop has had an issue with its products. All regulatory requirements are met: however. Its ageing equipment is not providing the quality presentation that it advertises. A business analyst has been tasked with assembling a team to identify and recommend options to deal with this scenario.

Who will be regarded as a supplier in this scenario?

A. Organisations that the analyst will approach to research and give feedback on new equipment technology.

B. The shareholders of Rich Farms Shop, who will have an input into any investment decision.

C. The finance department that will manage the funds and budget for any investment project.

D. The marketing department, who will ensure that the product and its marketing materials are aligned.

Correct Answer: C

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