# MS-220<sup>Q&As</sup>

Troubleshooting Microsoft Exchange Online

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#### **QUESTION 1**

#### **HOTSPOT**

A company uses Exchange Online. The company creates dynamic distribution groups for managers of each department.

A manager reports that some of the users in their department are not receiving emails when sending messages to a dynamic distribution group named Group1.

You need to provide a membership list of Group1 to the manager.

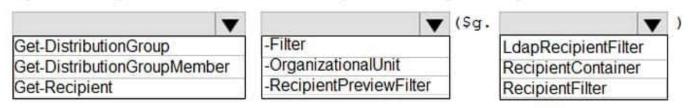
How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## **Answer Area**

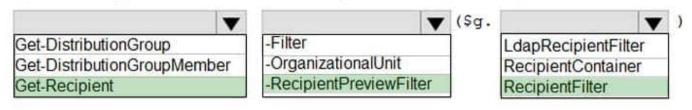
\$g = Get-DynamicDistributionGroup -Identity "Group1"



Correct Answer:

## **Answer Area**

\$g = Get-DynamicDistributionGroup -Identity "Group1"



#### **QUESTION 2**

#### **HOTSPOT**

A company uses Exchange Online. The company configures the default access level for the Exchange ActiveSync



organization setting to Block.

A user named User1 reports that they are unable to synchronize their mobile device with Exchange after performing a factory reset on the mobile device.

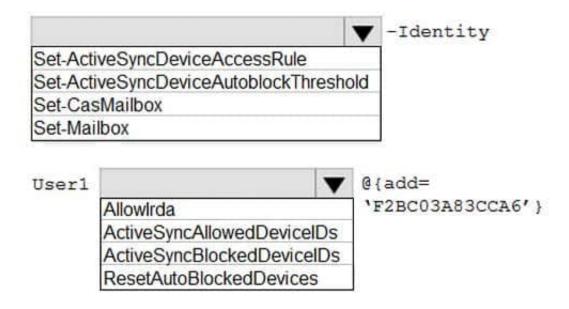
You need to ensure that User1 can synchronize email on their mobile device.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

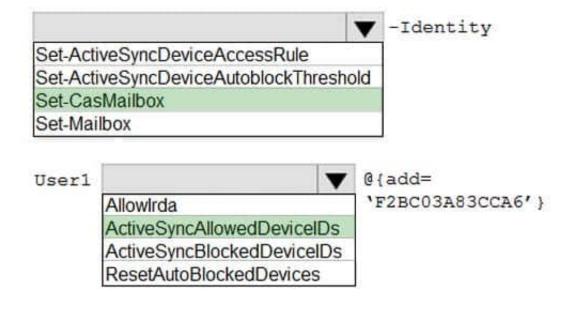
## Answer Area



Correct Answer:



## **Answer Area**



### **QUESTION 3**

You need to troubleshoot the issue reported by users in the Tailspin AD tree. What should you review?

- A. Autodiscover records in DNS
- B. firewall rules on the client
- C. firewall rules on the server
- D. Edge Transport rules

Correct Answer: A

#### **QUESTION 4**

A company uses Exchange Online.

A user named User1 schedules a meeting with a conference room mailbox named Conf1. Conf1 is already reserved for another meeting but does not automatically decline the conflicting meeting request.

You need to ensure that conflicting meeting requests sent to Conf1 are declined.

What should you do?



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- A. Remove User1 from the RequestInPolicy property list.
- B. Set the value of the AddNewRequestsTentatively property for the room mailbox to True
- C. Remove User1 from the RequestOutOfPolicy property list.
- D. Remove User1 from the BookInPolicy property list.

Correct Answer: A

#### **QUESTION 5**

You need to troubleshoot the issue reported by the Fabrikam. Inc. administrator. What should you do?

- A. Perform pipeline tracing.
- B. Create a non-delivery report.
- C. Create a DLP policy detection report.
- D. Perform a message trace.

Correct Answer: B

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