

MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

You need to resolve the audit log issue for executive mailboxes. Which license should you assign?

- A. Microsoft 365 Business Standard
- B. Microsoft 365 Business Premium
- C. Microsoft 365 E3
- D. Microsoft 365 E5

Correct Answer: D

QUESTION 2

A company has a Microsoft Exchange Server 2019 hybrid environment.

The company enables Office 365 Message Encryption (OME) and journaling.

You discover that there are encrypted emails in the journaling mailbox.

You need to ensure that all journaled emails are decrypted.

Which command should you use?

- A. Set-IRMConfiguration -TransportDecryptionSetting Mandatory
- B. Set-OMEConfiguration -Identity "OME Configuration" -EmailText "Encrypted message enclosed,"
- C. Set-IRMConfiguration -DournalReportDecryptionEnabled \$true
- D. Set-IRMConfiguration -JournalReportDecryptionEnabled Jfalse

Correct Answer: D

QUESTION 3

You need to troubleshoot the Outlook issue reported by User6. Which port is blocked on the client computer?

- A. 25
- B. 110
- C. 443
- D. 587

Correct Answer: C

QUESTION 4

A company uses Exchange Online.

You observe that emails are being automatically forwarded to external recipients using inbox rules and SMTP forwarding. You need to create a report that lists forwarded emails.

What should you use?

- A. Microsoft 365 compliance
- B. the Get-TransportRule Cmdlet
- C. Exchange admin center
- D. the Get-OutboundConnector cmdlet

Correct Answer: C

QUESTION 5

HOTSPOT

A company uses Exchange Online.

A user reports that they did not receive an email. You review the following extended message trace for the email.

```
DPA=DPR|ruleId=8ea16def-7495-4067-a921-ed73ecebfcb5|mgtRuleId=defa4170-0d19-0000-0000-bc88714345d2|policyId=3fddee0f-8f6f-4ab8-a4fe-07c5b9eef33c|st=2021-07-24T05:07:019.0000000Z
ClientSubmitTime:<VI1PR09MB3918AF9A849DCB93B5340899932D9@VI1PR09MB3918.eurprd09.prod.outlook.com>", "604ebbe9-ac0a-4cd8-e608-08d9eb23e04e", "recipient@fabrikam.onmicrosoft.com", "DefaultFolderType: JunkEmail-Mailbox Delivery Filter Agent", "3341", "1", Monthly performance", "sender@contoso.onmicrosoft.com", "2022-02-08T16:55:56.662Z rsk=Low|scl=0|bcl=1||sfp=0|fprx=|mlc=|mlv=|list=1|di=|rd=cus-irissmtp02.msn.com|h=smtpi.msn.com|ctry=US|cltctry=|lang=|cip=52.185.106.241
```

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
The email is marked as spam.	<input type="radio"/>	<input type="radio"/>
The email is affected by a mail flow rule.	<input type="radio"/>	<input type="radio"/>
The email was delivered to the user's inbox folder.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statement	Yes	No
The email is marked as spam.	<input type="radio"/>	<input checked="" type="radio"/>
The email is affected by a mail flow rule.	<input type="radio"/>	<input checked="" type="radio"/>
The email was delivered to the user's inbox folder.	<input checked="" type="radio"/>	<input type="radio"/>

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