

MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

A company uses Exchange Online. The company configures a transport rule that applies a disclaimer to all emails from the Internet.

Users receive calendar sharing invitations from external senders. Users report that they are unable to open the calendar from a sharing invitation in Outlook on the web.

You need to resolve the issue.

What should you do?

- A. Change the fallback action of the transport rule to Ignore.
- B. Set the value of the ApplyHtmlDisclaimerTextLocation parameter to Prepend.
- C. Change the fallback action of the transport rule to Reject.
- D. Set the value of the ApplyHtmlDisclaimerTextLocation parameter to Append.

Correct Answer: A

QUESTION 2

HOTSPOT

A company named Contoso. Ltd. uses Exchange Online.

A user named User1 reports a problem connecting their mobile device to Exchange.

You need to troubleshoot the issue.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

▼	user1@contoso.com	▼	\$true
Set-User		-AuditLog	
Set-Mailbox		-LogLocation	
Set-EOPUser		-AuditEnabled	
Set-CASMailbox		-ActiveSyncDebugLogging	

Correct Answer:

▼	user1@contoso.com	▼	\$true
Set-User		-AuditLog	
Set-Mailbox		-LogLocation	
Set-EOPUser		-AuditEnabled	
Set-CASMailbox		-ActiveSyncDebugLogging	

QUESTION 3

HOTSPOT

A company uses Exchange Online. The company configures a room mailbox named Room1 to use resource delegates.

Resource delegates report that they are not able to approve meeting requests for Room1.

You need to ensure that resource delegates receive meeting request emails.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	▼	-Identity "Room1"
Set-ResourceConfig		
Set-CalendarProcessing		
Set-Mailbox		

-AutomateProcessing	▼
AutoUpdate	
None	
AutoAccept	

Correct Answer:

Answer Area

	▼	-Identity "Room1"
Set-ResourceConfig		
Set-CalendarProcessing		
Set-Mailbox		

-AutomateProcessing	▼
AutoUpdate	
None	
AutoAccept	

QUESTION 4

You need to investigate the issue reported by User1. What should you review?

- A. the mailbox audit log for the shared mailbox
- B. the mailbox audit log for User1 s mailbox
- C. the non-owner mailbox access report
- D. the sign-in logs

Correct Answer: A

QUESTION 5

A company uses Exchange Online. An administrator deletes a mailbox named Userl when the user leaves the company. Six months later the user returns to the company. and the administrator creates a new mailbox named User1.

A user reports receiving the following non-delivery report (NDR) when they send an email to Userl:

RfSOIVER.-DR.E-RecipNotFojr.d; not found

You need to recommend a solution to resolve the issue. What should you recommend?

- A. Instruct the user to type the email address for User1.
- B. Delete the LegacyExchangeDN value on the new User1 mailbox.
- C. Instruct the user to delete User1 from their Microsoft Outlook autocomplete cache.
- D. Remove User1 from the Blocked Senders list.

Correct Answer: C

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